SECTION C-7 PERFORMANCE REQUIREMENTS DOCUMENT

(Operations and Maintenance)

C-7. Operations and Maintenance—Description of Services.

C-7.1. Scope of Work.

This description of services describes the United States Army Garrison, Fort Sam Houston Operations and Maintenance (O&M) support services that shall be performed by the Service Provider. The purpose of this Performance Requirements Document (PRD) and the resulting contract is to obtain efficient, cost-effective Base Operations (BASOPS) services for all activities on Fort Sam Houston and its sub-installations. Support excludes facility maintenance and repair services for Brooke Army Medical Center (BAMC), Buildings 3600, 3601, 3605, 3606, 3611, and 3618, but does include the remainder of facility category code 500 medical treatment facilities on the installation. The estimated quantities of work are listed in C-7.4. Technical Exhibit 6, Estimated Annual Workload and Associated Factors.

	Category Type Code 500 Facilities			
Facility Number	Category Type Code Number	Facility Use	Square Footage of Category Type Code 500 Designation	
367	55010	Dispensary/Troop Clinic	1,000	
367	54010	Dental Clinic	1,000	
1026	53060	Laboratory	9,000	
1240	53020	Laboratory	8,000	
1278	54010	Dental Clinic	16,000	
1279	55010	Dispensary/Troop Clinic	30,000	
2013	51010	Medical Center/Hospital	11,000	
2186	53040	Laboratory	11,000	
2375	54010	Dental Clinic	12,000	
2401	53025	Laboratory	2,000	
2630	53020	Laboratory	28,000	
2630	53040	Laboratory	18,000	
2635	53040	Laboratory	8,000	
2660	53045	Laboratory	2,000	
3540	53060	Laboratory	9,000	
3623	53080	Laboratory	5,000	
3624	53080	Laboratory	5,000	
4194	53045	Laboratory	71,000	
3840	53060	Laboratory	1,000	

The Service Provider shall perform all operations specified in the PRD beginning on the first day of the base performance period. All work or requirements that have been started by the Government, but not completed as of the first day of the base performance period, shall be completed by the Service Provider.

C-7.2. Summary of Expectations.

The Service Provider shall provide O&M services, for each service order or work request below \$2,000 in labor cost, dedicated to maintaining Real Property (RP) and Real Property Installed Equipment (RPIE) and implementing programs to improve the base living and working environment. All service orders or work requests above \$2,000 in labor cost shall be resolved as indicated in Section C-8. This service shall include Army Family Housing (AFH) and transient lodging facilities. The Service Provider shall provide professional maintenance, repair, operations, in the most efficient and economical manner, taking into account total system life cycle costs and impact on the quality of service received by the customer. Special service levels shall be provided to RPIE systems designated as critical systems. The failure of these systems creates or threatens to create personal safety hazards, environmental violations, damage to installation

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assets, near-total loss of work productivity for Fort Sam Houston personnel, and its sub-installation, for the duration of the outage, or installation-wide loss of service capabilities (with no substitute or back-up available). The Service Provider shall capture and maintain through the Integrated Facilities System (IFS) identified in Section C-8 or other Government approved system, all workload, man-hours, and other IFS required data, by customer supported, in providing Operations and Maintenance services. To ensure the installation represents a neat, clean, and hazard-free environment, the Service Provider shall continually survey installation infrastructure, identify deficiencies/problems areas and accomplish, or submit to the Government for actions beyond the scope of this PRD, required corrective actions. A consolidated listing of mandatory and advisory documents applicable to this PRD is contained in C-7.4., Technical Exhibit 4, Publications and Forms. The Service Provider shall be aware that some of the services contained within this PRD may include exposure to asbestos and lead hazard materials. The Service Provider shall be responsible for necessary asbestos and lead hazard abatement within the scope of this PRD. The Service Provider shall ensure appropriate agencies and procedures are utilized (e.g., Safety, Environmental) with all asbestos and lead hazard conditions.

The Service Provider shall be responsible for applying appropriate mandatory and advisory technical standards, resources, and priorities to fulfill product and service requirements, aiding the customer in defining and quantifying his expectations of satisfactory quality, and performing any rework necessary to yield a final product or service that will ensure high customer satisfaction. See Technical Exhibit 1 and Technical Exhibit 7 for a listing which includes, but is not limited to, services for which the Government has identified at least one type of standard which is significant to satisfactory performance. The absence of comprehensive Government standards does not absolve the Service Provider of the overall responsibility to generate high quality products and services according to normal business practices and industry standards, nor does this condition detract from Government enforceability nor limit the rights or remedies of the Government under all provisions of the contract.

The normal operating hours for O&M services shall be from 6:30 A.M. to 10:00 P.M., Monday through Friday, excluding government holidays, and 12:00 P.M. to 10:00 P.M., Saturday and Sunday. In addition to direct coordination with supported customers, the Service Provider shall also coordinate with other Government offices and Government Contractors to the extent necessary to ensure satisfactory performance under this PRD and to effect a smooth hand-off of work to and from other Government or contracted service providers.

The Service Provider shall immediately respond (one hour or less) and resolve RP, RPIE, and for selected items of Equipment In Place (EIP) for Category 500 facilities failures effecting health, safety, security, or property of personnel or the Government. The Service Provider shall respond to emergency service order requests within one hour (two hours during after-duty hours) of customer notification and complete, within 24 hours, necessary maintenance, repairs, or replacement to eliminate emergency situation. This includes responding to after duty hours emergency situation notifications received by the installation, or sub-installation, after duty hours support office. The Service Provider shall respond to urgent and routine service order requests and complete necessary maintenance, repairs or replacement services within five and thirty workdays respectively.

C-7.3. Services Performed.

- C-7.3.1. The Service Provider shall provide AFH RP, RPIE, and selected EIP maintenance and repair services. AFH RP, RPIE, and selected EIP maintenance and repair workload includes a multitude of items (i.e., toilet repair/replacement, window replacement, door repair/replacement, refrigerator, stove, and dishwasher repair/replacement, gutter and downspout cleaning), requiring trades expertise to include, but not limited to, painting, carpentry, electrical, masonry, concrete, metal working, roofing, plumbing, and wood crafting.
 - C-7.3.1.1. The Service Provider shall perform AFH between-occupancy maintenance (BOM) services. The Service Provider shall identify BOM maintenance and repair requirements, accomplish identified maintenance and repairs, and certify all identified maintenance and repair requirements have been satisfactorily completed. The Service Provider shall identify and coordinate with the government furnished National Institute of the Severely Handicapped (NISH) contractor, and their Contracting Officer

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Representative (COR), on all service requirements that fall within the scope of NISH contract (see Technical Exhibit 2 for a listing of the Government-Furnished Contract available to support this service). The Service Provider shall ensure all AFH facility cleanup, resulting from Service Provider maintenance and repair efforts, has been accomplished prior to releasing facility for occupancy.

- C-7.3.1.2. The Service Provider shall provide AFH emergency, urgent, and routine maintenance and repair services. The Service Provider shall respond to emergency, urgent, and routine service orders as reflected in C-7.2. The Service Provider shall perform repairs, that are not cost prohibitive and are approved as such by the Government, on inoperable AFH removed appliances (i.e., refrigerator, stove), and utilize for future appliance replacements. This includes disposing of all non-repairable appliances through the Defense Reutilization and Marketing Office (DRMO) or other Government approved disposal source.
- C-7.3.1.3. The Service Provider shall provide AFH cyclic repairs and preventive maintenance (PM) services. The Service Provider shall develop short and long range maintenance strategy and programs appropriate for meeting the missions, performance requirements and objectives, and system requirements of the installation and its sub-installations. The Service Provider shall make recommendations to the Government on capital spending to improve installation and sub-installation functionality in meeting customer requirements and to extend the life cycle of assets. The Service Provider shall develop a predictive PM program to minimize repair and replacement cost and interruptions to the mission and customers, enhance system reliability, and extend the life cycle of installation and sub-installation assets. The Service Provider shall accomplish cyclic repairs and PM according to the developed predictive PM program. The Service Provider shall conduct fire alarm system testing each March and November to ensure systems are operational. The Service Provider shall notify the installation fire department prior to testing.
- **C-7.3.2.** The Service Provider shall provide public facility RP and RPIE maintenance and repair services. The Service Provider shall provide a full range of public facility maintenance and repair services to include, but not limited to, toilet repair/replacement, window replacement, gutter and downspout cleaning, door repair/replacement, and roof repair. These maintenance and repairs require trades expertise to include, but not limited to, painting, carpentry, electrical, masonry, concrete, roofing, plumbing, and wood crafting. The Service Provider shall respond to emergency, urgent, and routine service orders as reflected in C-7.2.
- C-7.3.3. The Service Provider shall provide public facility RP and RPIE cyclic repairs and preventive maintenance (PM) services. The Service Provider shall develop short and long range maintenance strategy and programs appropriate for meeting the missions, performance requirements and objectives, and system requirements of the installation and its sub-installations. The Service Provider shall make recommendations to the Government on capital spending to improve installation and sub-installation functionality in meeting customer requirements and to extend the life cycle of assets. The Service Provider shall develop a predictive PM program to minimize repair and replacement cost and interruptions to the mission and customers, enhance system reliability, and extend the life cycle of installation and sub-installation assets. The Service Provider shall accomplish cyclic repairs and PM according to the developed predictive PM program.
- C-7.3.4. The Service Provider shall conduct fire sprinkler system activation and deactivation (excludes PP-UPH). The Service Provider shall conduct system testing each March and November to prevent freeze damage to water systems installed in unheated buildings. The Service Provider shall ensure sprinkler systems in unheated facilities are deactivated in November and restored in March in order to prevent freeze damage. The Service Provider shall notify the installation fire department prior to testing
- **C-7.3.5. The Service Provider shall provide locksmith services.** The Service Provider shall provide a full range of locksmith services to include, but not limited to, performing lock or doorknob assembly repair, replacement, and installation, performing lock and safe combination modifications or changes, and providing key fabrication or duplication. The Service Provider shall respond to emergency, urgent, and routine service orders as reflected in C-7.2.
- C-7.3.6. The Service Provider shall provide utility systems maintenance and repair services.

- C-7.3.6.1. The Service Provider shall provide electrical systems maintenance, repair, replacement, and installation services. The Service Provider shall maintain, repair, replace, and install exterior electrical systems to include secondary power to facilities and lighting of less than 600 volts. Service areas consist of, but are not limited to, traffic control devices, water tower obstruction lighting, ball field lighting, parking lot lighting, and standards and components. Maintenance and repair efforts include, but are not limited to, replacing or repairing inoperative lights, lamp receptacles, wiring, fuses and connectors, burned-out lamps, photo cells, hardware, cross arms, timers, and sockets. The Service Provider shall maintain, repair, replace, and install interior electrical systems and lighting of 600 volts and below. Interior maintenance and repair efforts include, but are not limited to: Inspecting, repairing, and replacing electrical conduits, meters, switches, panels, breakers, ground fault interrupters and grounding systems, receptacles, lighting, wiring, smoke/carbon monoxide detectors, emergency lighting, and fire alarm detection systems (to include addressable and monaco systems and antennas) or components. The Service Provider shall respond to emergency, urgent, and routine service orders as reflected in C-7.2.
- C-7.3.6.2. The Service Provider shall provide electrical systems preventive maintenance and inspection (PMI) services. The Service Provider shall develop a PM plan and conduct PMI on electrical system areas to include, but not limited to, panel boards, grounding and bonding maintenance, step down transformers, and duct and busway maintenance. PM and inspection includes, but is not limited to, tightening connections, sealing all knockouts or openings, and testing grounding systems, fire panel, alarm, and emergency lighting.
- C-7.3.6.3. The Service Provider shall maintain and operate emergency power support systems and temporary electrical power supplies.
 - C-7.3.6.3.1. The Service Provider shall maintain and operate fixed, RPIE, and auxiliary power systems to ensure power is available to essential/critical loads in the event of loss or failure of the commercial power source.
 - C-7.3.6.3.2. The Service Provider shall, as identified by the Government, provide, maintain, and operate mobile, non-RPIE, and auxiliary power supplies to provide power.

C-7.3.7. The Service Provider shall provide heating, ventilation, and air-conditioning (HVAC) services.

- C-7.3.7.1. The Service Provider shall conduct operations checks and PMI.
 - C-7.3.7.1.1. The Service Provider shall perform daily chiller, boiler, and system component operational checks on critical air and water-cooled chillers and steam and hot water boilers as specified in the manufacturer's guidance. Initial daily operational checks will be completed within the first two hours of the day including weekends and holidays with additional checks completed as required. Checks include, but are not limited to, water temperatures, compressors, fans, electric motor units, air handler units, controls, refrigerant levels, pumps, cooling towers, and water or gas leaks.
 - C-7.3.7.1.2. The Service Provider shall conduct chiller, boiler, and system component PM based upon developed plan frequencies to include, but not limited to, checking fans, oiling motors, checking and adjusting belts, changing filters (excluding air filters), checking control panel and wiring, and other associated maintenance as specified in the manufacturer's guidance. Excluded from these services are HVAC air filter changing requirements performed on public facilities (non-AFH) by the Government-Furnished NISH contract (see Technical Exhibit 2 for a listing of the Government-Furnished Contract available to support this service).
- C-7.3.7.2. The Service Provider shall repair, replace, and install HVAC systems and equipment. The Service Provider shall repair HVAC systems and equipment to include, but not limited to, repairing or replacing failed components on heating, air-conditioning, controls, insulation, water softeners, inside facility gas distribution, vacuum systems, air compressors, exhaust fans, walk-in refrigeration systems (excluding

dining facilities), icemakers, drinking fountains, and duct systems/components. The Service Provider shall clean duct systems/components. The Service Provider shall maintain, repair, and replace backflow preventor systems as required. The Service Provider shall respond to emergency, urgent, and routine service orders as reflected in C-7.2. The Service Provider shall provide emergency temporary heating and air conditioning as indicated by the Government. The Service Provider shall install new HVAC systems components according to design specifications.

C-7.3.7.3. The Service Provider shall provide a water treatment program for HVAC systems.

C-7.3.8. The Service Provider shall provide roads and grounds maintenance services.

- C-7.3.8.1. The Service Provider shall accomplish routine grounds maintenance services. The Service Provider shall respond to emergency, urgent, and routine service orders as reflected in C-7.2. The Service Provider shall accomplish grounds maintenance services not included in the government-furnished NISH or tree pruning contracts (see Technical Exhibit 2 for a listing of the Government-Furnished Contracts available to support this service). Services include, but are not limited to: Mowing grass (Staff Post #6 and vacant Staff Post quarters), trimming hedges, shrubs, and trees, grounds landscaping, tree/stump removal, leaf and limb removal, tree planting and/or transplanting, grass/sod planting, inside/outside masonry, brush cutting, street sweeping, and excavating and restoring grounds. The Service Provider shall warranty all newly planted or transplanted trees for a period of twelve months.
- C-7.3.8.2. The Service Provider shall accomplish emergency grounds maintenance services to include, but not limited to, cleanup after severe storms, ice/snow removal and sand/salt application to streets and walkways, and drainage ditch debris clearing.
- C-7.3.8.3. The Service Provider shall maintain or repair rigid and flexible surface areas, fences, and gates. Services include, but are not limited to, grading of surfaces, clearing and grading of ditches, repairing pot holes and shoulders, applying seal coats, placing concrete slabs, replacing sidewalks, removing concrete/asphalt slabs and segments of road, re-striping road markings and crosswalks, and installing, removing, and repairing fences and gate.
- C-7.3.8.4. The Service Provider shall provide roads and grounds support services.
 - C-7.3.8.4.1. The Service Provider shall maintain gravel roads, tank trails, and fire breaks, combat assault airfields, and other unpaved surface areas. This includes, but is not limited to, dozing, grading, fixing potholes, and ensuring drainage along roads and trails. The Service Provider shall maintain all existing fire breaks and gravel road drainage areas at current width without encroaching on endangered species habitat. The Service Provider shall ensure all work performed conforms to the endangered species land management plans.
 - C-7.3.8.4.2. The Service Provider shall support fire suppression and control operations for fire fighting and aircraft crash rescue activities as identified by the Government. This includes, but is not limited to, creating fire breaks, building emergency roads to gain access to affected area, and providing heavy equipment operations as needed.
 - C-7.3.8.4.3. The Service Provider shall conduct earth excavating as necessary to support utility repair and maintenance, erosion control, and other repair and maintenance efforts on the installation and its sub-installations.
 - C-7.3.8.4.4. The Service Provider shall install and replace traffic control, mandatory and informational signs on buildings and signposts, as identified in the installation design guide or approved by the Government.

C-7.3.9. The Service Provider shall provide pest management and vegetation control services. The Service Provider shall conduct recurring and service order requested pest control services. Service includes, but are not limited to, identifying pest(s) requiring control (i.e., insects, termites, rodents, birds, snakes, bats, opossums), coordinating control treatment measures and safety requirements with building managers or AFH occupants, taking appropriate actions to control and remove identified pests to include implementing chemical control measures with appropriate chemicals as necessary and in accordance with the FSH Installation Pest Management Plan. The Service Provider shall visually inspect facilities for all pest infestation, including termites, during service call visits or BOM's for AFH. The Service Provider shall complete and provide to the Government, within one duty day after inspection is completed, a diagram of areas where termite infestations are identified. The Service Provider shall conduct vegetation control services to include, but not limited to, identifying treatment application area, type(s) of chemicals to be used, if necessary coordinating control measures and safety requirements with building managers or AFH occupants, and implementing chemical control measures. Vegetation control includes chemical control of weed and unwanted grasses around buildings, fences, and joints and cracks of pavement such as sidewalks, roads, and storage and parking areas. The Service Provider shall complete and submit to the Government pesticide usage, pest surveillance and inspection reports required by applicable statutes, regulations and in accordance with the Installation Pest Management Plan. The Service Provider shall provide staff assistance support to external agencies (e.g., Environmental Protection Agency (EPA)) and shall submit any received inspection reports to the Government within one duty day after receipt. The Service Provider shall respond to emergency, urgent, and routine service orders as reflected in C-7.2. The Service Provider shall comply with federal, state, DoD, and Army and local laws and regulations regarding storage, application, and disposal of pesticides and document all pesticide usage, amount and location of area treated on a daily basis. The Service Provider shall develop the installation pest management plan. The Service Provider shall review, update annually, and submit for approval to the Government implementation of the installation pest management plan. The Service Provider shall develop, review, and coordinate all aerial validation plans for pest management. The Service Provider shall maintain records of all pest surveillance, pesticide usage and distribution, pesticide applicator and quality assurance evaluator licenses and/or certifications, and all pest management service contracts. The Service Provider shall annually develop the Report of Pesticides and provide to the Government.

Integrated Pest Management Work Requirements	Estimated Quantity
Number of Yearly Treated Facilities (Excludes Housing)	
Fort Sam Houston	2,400
Camp Bullis	15
Canyon Lake	33
Number of Yearly Housing Facilities Treated	
Fort Sam Houston	6,716
Camp Bullis	25
Land Subject to Treatment (Acres)	
Fort Sam Houston	1,276
Camp Bullis	125
Canyon Lake	30
Square Feet of Facilities Receiving Pest Control Services	7,643,500 Includes FSH, Camp Bullis, Canyon Lake,

C-7.3.10. The Service Provider shall support the acquisition of recurring service contract development, modification, and support services. The Service Provider shall prepare recurring service contract documentation on new or option renewal contract service obligations. Recurring service contracts include, but are not limited to, refuse collection, grounds maintenance, chiller maintenance, and custodial services with contract documentation development including such items as performance work statements (PWS's), technical exhibits, cost estimates (with justification when requested), site plans, bid schedules, and quality assurance surveillance plans (QASP's). The Service Provider shall participate in potential contractor site visits and question sessions. The Service Provider shall prepare proposed service contract modification documentation and submit to the Government for coordination and processing. See Technical Exhibit 2 for listings of Government-Furnished Contracts supported through this service.

C-7.3.11. The Service Provider shall provide metal trades fabrication, repair, and maintenance services. The Service Provider shall provide metalworking, welding, soldering, and metal cutting (torch/saw) support for installation and sub-installation activities. Services include, but are not limited to: Installation, maintenance, and repair of interior and exterior metal doors and jams, metal access doors and panels, panic hardware, overhead doors and associated components, maintenance and repair of pneumatic systems, fabricating and repairing duct work, security screens, downspouts and gutters, braces, brackets, tubing, handrails and guardrails, vents, covers, and plates. Welding support services include welding on any metal type, to include but not limited to, stainless steel, galvanized, aluminum, magnesium, or exotic metals using wire/mig, arc/heiliarc welding and braising. The Service Provider shall obtain hot work permits (issued by the installation fire department) and maintain two-person safety policy for any welding conducted outside of welding shop. The Service Provider shall respond to emergency, urgent, and routine service orders as reflected in C-7.2.

C-7.3.12. The Service Provider shall provide special ceremony and event support services.

- C-7.3.12.1. The Service Provider shall provide recurring special ceremony and event services. The Service Provider shall support recurring ceremonies and events to include, but not limited to, Gazebo Concerts, Combat Medic Run, Fiesta Week, Memorial/Veterans Day Honoring, Foulois Flight, and Christmas decorating. Service support includes, but is not limited to, tree trimming, trash pickup, set-up and removal of grandstands, erecting temporary fencing, set-up of chairs and tents, and street sweeping.
- C-7.3.12.2. The Service Provider shall provide non-recurring special ceremony and event services. The Service Provider shall support, as identified by the Government, non-recurring ceremonies and events to include, but not limited to, Change-of-Commands, Retirements, Promotions and Parades. Service support includes, but is not limited to, tree trimming, trash pickup, set-up and removal of grandstands, erecting temporary fencing, set-up of chairs and tents, and street sweeping.
- **C-7.3.13.** The Service Provider shall provide miscellaneous O&M support services. The Service Provider shall provide a myriad of support services to include, but not limited to, the following: Maintenance and repair of facility overhead doors, electrically operated gates, and propane storage, regulation, and distribution systems; refill propane tanks, and install bat/bird correction netting.
- C-7.3.14. The Service Provider shall provide government-furnished contract service call support. The Service Provider shall receive service call, initiate service order/work request, contact government furnished contractor to provide service support, and notify appropriate service contract COR of initiated action requiring their surveillance of work performed. Service contracts supported are identified as follows: rental and relocation of washers and dryers; maintenance of elevator, dumbwaiters, and handicapped lifts; scheduled overhaul service and emergency repairs and overhauls for chiller units. See Technical Exhibit 2 for listings of Government-Furnished Contracts supported by this service.
- C-7.3.15. The Service Provider shall provide Permanent Party-Unaccompanied Personnel Housing (PP-UPH) RP and RPIE maintenance and repair services. PP-UPH RP and RPIE maintenance and repair workload includes a multitude of items (i.e., toilet repair/replacement, window replacement, door repair/replacement, gutter and downspout cleaning), requiring trades expertise to include, but not limited to, painting, carpentry, electrical, masonry, concrete, metal working, roofing, plumbing, and wood crafting.
 - C-7.3.15.1. The Service Provider shall perform PP-UPH BOM services. The Service Provider shall identify BOM maintenance and repair requirements, accomplish identified maintenance and repairs, and certify all identified maintenance and repair requirements have been satisfactorily completed. The Service Provider shall identify and coordinate with the government furnished National Institute of the Severely Handicapped (NISH) contractor, and their Contracting Officer Representative (COR), on all service requirements that fall within the scope of NISH contract (see Technical Exhibit 2 for a listing of the Government-Furnished Contract available to support this service). The Service Provider shall ensure all AFH facility cleanup, resulting from Service Provider maintenance and repair efforts, has been accomplished prior to releasing facility for occupancy.

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- C-7.3.15.2. The Service Provider shall provide PP-UPH emergency, urgent, and routine RP and RPIE maintenance and repair services. shall provide a full range of facility maintenance and repair services to include, but not limited to, toilet repair/replacement, window replacement, door repair/replacement, and wall repair/painting. These maintenance and repairs require trades expertise to include, but not limited to, painting, carpentry, electrical, masonry, plumbing, and wood crafting. The Service provider shall respond to emergency, urgent, and routine service orders as reflected in C-7.2.
- C-7.3.15.3. The Service Provider shall provide PP-UPH RP and RPIE cyclic repairs and preventive maintenance (PM) services. The Service Provider shall develop short and long range maintenance strategy and programs appropriate for meeting the missions, performance requirements and objectives, and system requirements of the installation and its sub-installations. The Service Provider shall make recommendations to the Government on capital spending to improve installation and sub-installation functionality in meeting customer requirements and to extend the life cycle of assets. The Service Provider shall develop a predictive PM program to minimize repair and replacement cost and interruptions to the mission and customers, enhance system reliability, and extend the life cycle of installation and sub-installation assets. The Service Provider shall accomplish cyclic repairs and PM according to the developed predictive PM program. The Service Provider shall conduct fire alarm system testing each March and November to ensure systems are operational. The Service Provider shall notify the installation fire department prior to testing.

C-7.4. Technical Exhibits.

TECHNICAL EXHIBIT 1 – SERVICES PERFORMANCE SUMMARY (SPS)

TECHNICAL EXHIBIT 2 – GOVERNMENT FURNISHED CONTRACTS

TECHNICAL EXHIBIT 3 – ACRONYMS AND DEFINITIONS

TECHNICAL EXHIBIT 4 – PUBLICATIONS AND FORMS

TECHNICAL EXHIBIT 5 – REQUIRED REPORTS

TECHNICAL EXHIBIT 6 – ESTIMATED ANNUAL WORKLOAD AND ASSOCIATED FACTORS

TECHNICAL EXHIBIT 7 – PERFORMANCE SUMMARY OF QUALITY CONTROL STANDARDS

(Operations and Maintenance)

TECHNICAL EXHIBITS

C-7.4.1. Technical Exhibit 1 — Service Performance Summary (SPS).

- C-7.4.1. SERVICE PERFORMANCE SUMMARY (SPS). The SPS charts, at the end of this technical exhibit:
 - C-7.4.1.1. Lists the specific paragraph in the SPS that the government will surveil. The absence of any contract requirement from the SPS shall not detract from its enforceability or limit the rights or remedies of the government under any other provision of the contract, including the clauses entitled "Inspection of Services" and "Default."
 - **C-7.4.1.2.** Lists the service to be performed.
 - C-7.4.1.3. Lists the standard of performance for each specific service.
 - C-7.4.1.4. Lists the maximum error rate from standard performance for that service, that may occur before the government will determine the service to be unacceptable. The lot size is used when random sample is the basis for surveillance. The period of time covered by the inspection is also listed.
 - C-7.4.1.5. Lists the surveillance methods the government will use to evaluate the service provider's performance in meeting the contract requirements.
- **C-7.4.2. GOVERNMENT QUALITY ASSURANCE.** Service Provider performance will be compared to the contract standards and performance requirements using the Quality Assurance Surveillance Plan (QASP). This document is for government use only.
 - C-7.4.2.1. Random sampling of recurring service output items (daily, weekly, monthly, quarterly, semiannually, annually, or as required) as determined necessary to assure a sufficient evaluation of contractor performance.
 - **C-7.4.2.2.** One Hundred-Percent Inspection of those tasks that occur infrequently and cannot be random sampled because the sample size for a small lot may exceed the lot size. This type of inspection occurs each time a task is performed.
 - C-7.4.2.3. Periodic surveillance of output items (daily, weekly, monthly, quarterly, semiannually, annually, or as required) as determined necessary to assure a sufficient evaluation of contractor performance.
 - C-7.4.2.4. Customer complaints.
- **C-7.4.3. PERFORMANCE EVALUATION.** Performance of a service will be evaluated to determine whether or not it meets the minimum standard listed in the contract. When the performance standard is exceeded, a Contract Discrepancy Report (CDR) will be issued to the contractor by the contracting officer. The contractor shall respond to the CDR by completing the form and returning it to the contracting officer within 15 calendar days of receipt

PRD	SERVICE PERFORMED	PERFORMANCE	MAX ERROR	SURV
PARA		STANDARD	RATE	METHOD
C-7.3.1.2. 7.3.2./7.3.5. 7.3.6.1./7.3.7.2. 7.3.8.1./7.3.9. 7.3.11./7.3.12./ 7.3.16.2.	The Service Provider shall provide Operations and Maintenance Support Services	90% of service orders resolved within the following priority classification: 24 hours for emergency	1% Lot = Monthly number of emergency service orders completed	Random Sampling
C-7.3.1.2. 7.3.2./7.3.5. 7.3.6.1./7.3.7.2. 7.3.8.1./7.3.9. 7.3.11./7.3.12./ 7.3.16.2.	The Service Provider shall provide Operations and Maintenance Support Services	90% of service orders resolved within the following priority classification: 5 work days for urgent	5% Lot = Monthly number of urgent service orders completed	Random Sampling
C-7.3.1.2. 7.3.2./7.3.5. 7.3.6.1./7.3.7.2. 7.3.8.1./7.3.9. 7.3.11./7.3.12./ 7.3.16.2.	The Service Provider shall provide Operations and Maintenance Support Services	90% of service orders resolved within the following priority classification: 30 work days for routine	1% Lot = Monthly number of routine service orders completed	Random Sampling
C-7.3.1.2. 7.3.2./7.3.5. 7.3.6.1./7.3.7.2. 7.3.8.1./7.3.9. 7.3.11./7.3.12./ 7.3.16.2.	The Service Provider shall provide Operations and Maintenance Support Services	No service order repeat requests for service within 90 calendar days of initial service order resolution	5% Lot = Monthly number of repeat service order requests	Random Sampling
C-7.3.1. through 7.3.16.	The Service Provider shall provide Operations and Maintenance Support Services	No validated customer complaints on services provided	3 validated complaints per month	Customer Complaint
C-7.3.1.3./7.3.3. 7.3.6.2./7.3.7.1./ 7.3.16.3.	The Service Provider shall perform scheduled periodic PM, PMI, and Cyclic Repair RP and RPIE services	PM, PMI, and Cyclic Repairs completed on RP and RPIE as directed by Army requirements, generally accepted industry standards, and equipment manufacturer requirements	5% Lot = Monthly number of PM, PMI, and Cyclic Repairs scheduled for completion	Random Sampling
C-7.3.10.	The Service Provider shall perform recurring service contract development, modification, and support services	New, option renewal, and modification service contract documentation completed and submitted to Government by Government established suspense date (late submission will be submitted NLT 30 calendar days after original suspense)	10% Lot = Yearly number of new, option renewal, and modification service contracts completed	Periodic Inspection

C-7.4.2. Technical Exhibit 2 — Government Furnished Contracts.

Contract No.	Service Provider	Service Description	Comments
DADA10-00-D- 0089	NISH DRI	Custodial Services – Post Wide	Provided as part of PRD Service C-7.3.10.
DADA18-97-D- 0001	Mission Disposal	Refuse Collection on Fort Sam Houston (FSH) and Camp Bullis	Provided as part of PRD Service C-7.3.10.
DADA10-98-D- 0011	Mission Disposal	Refuse Collection at Canyon Lake Recreation Area	Provided as part of PRD Service C-7.3.10.
DADA10-99-W- 0077	All Pro Rooter	Pumping Out, Cleaning, and Disposal of Grease and Mud Oil Traps	Provided as part of PRD Service C-7.3.10.
DADA10-98-W- 0390	Vantex	Rental, Placing, Servicing, and Maintenance of Portable Latrines at FSH and Camp Bullis	Provided as part of PRD Service C-7.3.10.
DADA18-96-W- 0747	Changing Surface	Reglazing of Tubs and Latrines in Various Quarters of FSH Family Housing	Provided as part of PRD Service C-7.3.10.
DADA10-97-W- 0142	Medina Contracting	Cleaning and Fireproofing Mess Facility Exhaust Fans and Ventilation Equipment	Provided as part of PRD Service C-7.3.10.
DADA18-97-W- 0186	High Sierra Portable Toilet Company	Rental, Placing, Servicing, and Maintenance of Portable Latrines at Canyon Lake Recreation Area	Provided as part of PRD Service C-7.3.10.
DADA10-98-W- 0153	High Sierra Portable Toilet Company	Pumping out 31 Holding Tanks and One 1,500 Gallon Holding Tank on Camp Bullis	Provided as part of PRD Service C-7.3.10.
DADA10-01-P- 0118	The Pool Care Company	Vacuum, Clean, and Chemically Test Duck Pond in Quadrangle	Provided as part of PRD Service C-7.3.10.
DADA10-01-P- 0125	AAA Fire and Safety	Maintenance of Halon Fire Suppression Systems on FSH	Provided as part of PRD Service C-7.3.10.
DADA18-97W- 0254	High Sierra Portable Toilet Company	Pump and Clean Waste Activated Sludge Tank at Canyon Lake Recreation Area	Provided as part of PRD Service C-7.3.10.
DADA18-97-W- 0147	US Fire Safety Equipment Company	Maintain Fire Suppression Systems on FSH	Provided as part of PRD Service C-7.3.10.
DADA10-00-C- 0006	BGC, LLC	Lease of Washers and Dryers	Provided as part of PRD Services C-7.3.10./ C-7.3.14.
DADA10-00-F-	Goodwill Industries of San	Change Filters in HVAC Units	Provided as part of PRD

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Contract No.	Service Provider	Service Description	Comments
0512	Antonio	on a Recurring Basis	Services C-7.3.7.1.2./C-7.3.10.
DADA10-00-F- 0039	Goodwill Industries of San Antonio	Interior Painting for AFH at FSH	Provided as part of PRD Services C-7.3.1.1./C-7.3.10. / 7.3.16.1.
DADA18-99-W- 0122	Gillette Air Conditioning	Scheduled Overhaul Service, Emergency Repairs and Emergency Overhauls for Chiller Units at Fort Sam Houston	Provided as part of PRD Services C-7.3.10./ C-7.3.14.
DADA10-98W- 0382	Dover Elevators	Maintenance of Elevators, Dumbwaiters, and Handicapped Lifts	Provided as part of PRD Services C-7.3.10./ C-7.3.14.
DADA10-99-D- 0002	United Contractor Services	Tree Pruning in Family Housing & Other Designated Areas	Provided as part of PRD Services C-7.3.8.1./C-7.3.10.
DADA10-01-F- 0038	Goodwill Industries of San Antonio	Grounds Maintenance Fort Sam Houston	Provided as part of PRD Services C-7.3.8.1./C-7.3.10.
DADA10-00-F- 0033	Goodwill Industries of San Antonio	Grounds Maintenance Army Family Housing, Fort Sam Houston	Provided as part of PRD Services C-7.3.8.1./C-7.3.10.
DADA10-01-F- 0030	Simplex	Maintenance of Fire Alarm System, B-2840 & 2841	Provided as part of PRD Services C-7.3.10.
DADA10-00-D- 0069	Fairway Landscape & Nursery	Tree Pruning & Removal, Fort Sam Houston	Provided as part of PRD Services C-7.3.8.1./C-7.3.10.

C-7.4.3. Technical Exhibit 3 — Acronyms and Definitions.

This Technical Exhibit contains only those acronyms and definitions that are unique to Section C-7 of the PRD. Please refer to Appendix A, Section C-1.5 for all others not cited in this Technical Exhibit.

ACRONYMS

AFH - Army Family Housing

ANSI – American National Standards Instructions

ARI – Air-Conditioning and Refrigeration Institute

ASHRAE - American Society of Heating, Refrigeration, and Air Conditioning Engineers

BOM - Between-Occupancy Maintenance

BAMC - Brooke Army Medical Center

CEGS – Corp of Engineers Standard

CFC - Chlorofluorocarbon

DFAR - Defense Federal Acquisition Regulation

DRMO - Defense Reutilization and Marketing Office

EIP - Equipment In Place

EM - Environmental Management

EO - Executive Order

EPA – Environmental Protection Agency

GFOQ - General and Flag Officer Quarters

HDBK - Handbook

HVAC – Heating, Ventilation, and Air-Conditioning

IFB - Invitation for Bid

IFS - Integrated Facilities System

JCAHO - Joint Commission on Accreditation of Healthcare Organizations

MED - Medical

MIL - Military

N/A - Not Available

NFPA - National Fire Protection Association

NISH – National Institute for the Severely Handicapped

NO. - Number

O&M - Operations & Maintenance

PMI - Preventive Maintenance and Inspection

PP-UPH – Permanent Party-Unaccompanied Personnel Housing

PWS - Performance Work Statement

QASP - Quality Assurance Surveillance Plan

RFB – Request for Proposal

RP - Real Property

RPIE – Real Property Installed Equipment

STD – Standard

TAC - Texas Administrative Code

TB - Technical Bulletin

TM - Technical Manual

TN - Technical Notice

TNRCC - Texas Natural Resource Conservation Commission

UPH – Unaccompanied Personnel Housing

U.S. – United States

USC - United States Code

DEFINITIONS

Category Code 500 Facilities

Special Use Facilities: This category includes several room use categories that are sufficiently specialized in their primary activity or function to merit a unique room code. Areas and rooms for military training, athletic activity, media production, clinical activities (outside of separately organized health care facilities), demonstration, agricultural field activities, and animal and plant shelters are included here. Although many of these special use facilities provide services to other areas, their special use or configuration dictates that these areas not be coded as service rooms.

Equipment In Place

This is all types of equipment not classified as RP or RPIE. Examples of EIP include such items as refrigerators, stoves, and dishwashers.

Integrated Facilities System

An automated information evaluation system that encompasses life cycle management of real property resources. It is also the source of the installation real property inventory.

Mowing Heights

Perennial grass reaching a height of three inches is mowed to a height of two inches.

Pesticide

Any substance or mixture of substances, including biological control agents, that may prevent, destroy, repel, or mitigate pests and are specifically labeled for use by the EPA. Also, any substance or mixture of substances used as a plant regulator, defoliant, desiccant, disinfectant, or biocide.

Permanent Party – Unaccompanied Personnel Housing (PP-UPH)

Housing used to house permanently assigned (excluding students) personnel not residing with family members. This includes barracks and does not include transient facilities.

Real Property

Any interest in land, together with the improvements, structures and fixtures, for example, installed equipment, located thereon and appurtenances thereto, under the control of the Army, (interest include leaseholds, easements, rights-of-way, water rights, air rights, and rights of lateral and subjacent support); or, improvements of any kind, structures and fixtures, for example, installed equipment, under the control of the Army when designated for disposition with the underlying land; or, standing timber and embedded gravel, sand, stone, or underground water under the control of the Army whether designated for disposition by the Army or by severance and removal from the land, excluding timber felled, water stored and gravel, sand or stone excavated by or for the Government prior to disposition.

Real Property Installed Equipment

Those items of government owned or leased accessory equipment, apparatus and fixtures which aid in the function of the real property and are permanently attached to, integrated into, built in or on government owned or leased property.

Satisfactory Stand of Turf

From Seeding Operations: A minimum seeding of ten grass plants per square foot with total bare spots no larger than two inches square. From Sodding Operations: Living sod uniform in color and leaf texture with bare spots no larger than two inches square.

Turf Establishment Period

Begins the first day of turf installation and ends when the perennial grass has been mowed three times.

Turf Establishment

When the Turf Establishment Period requirements have been met.

C-7.4.4. Technical Exhibit 4 — Publications and Forms.

Publications and Forms that specifically apply to Section C-7 of the PRD are listed below. Appendix B, Section C-1 also contains listings of publications and forms that shall be included with this Technical Exhibit to define the full listing of applicable documents. The publications and forms have been coded as mandatory or advisory. The Service Provider is obligated to follow those publications and use those forms coded as mandatory to the extent specified in other portions of PRD Section C-7. The Service Provider shall be guided by those publications or use those forms coded advisory to the extent necessary to accomplish requirements in this PRD. All publications and forms listed will be provided by the Government at the start of the contract. It is the responsibility of the Service Provider to establish follow-on requirements if necessary. Supplements or amendments to listed publications from any organizational level may be issued during the life of the contract.

Table 4-1: Federal Government Documents

Document	Publication Name	Date
CFR, Title 5, Part 2635	Administrative Personnel (Standards of Conduct for Employees of the Executive Branch)	Jan 99 Mandatory
CFR, Title 5, Part 2641	Administrative Personnel (Post Employment Conflict of Interest Restrictions)	Jan 99 Mandatory
CFR, Title 29, Part 1910	Labor (Occupational Safety & Health)	Jul 99
		Mandatory
CFR, Title 29, Part 1926	Labor (Safety & Health for Construction)	Jul 99
		Mandatory
CFR, Title 40, Part 763	Protection of Environment (Asbestos Emergency Hazard Response Act)	Jul 99 Mandatory
CFR, Title 50, Parts 10, 13, 20, and 21	Wildlife and Fisheries (Enforcement of Migratory Bird Treaty Act)	1989 Mandatory
16 USC 703-711	Migratory Bird Treaty Act	Mandatory
		Jan 96
PL 91-190, 42 USC	National Environmental Policy Act Sections	Mandatory
	4321-4370a	Jan 96
PL 95-95, 42 USC	The Clean Air Act as Amended Section 7418	Mandatory
		Jan 96
PL 95-190, 42 USC	Safe Drinking Water Act	Mandatory
		Jan 96
PL 95-271, 33 USC	Federal Water Pollution Control Act	Mandatory
		Jan 96
PL 95-574	Noise Control Act	Mandatory
		Jan 96
FAR	Federal Acquisition Regulation	Mandatory
		Jan 97

Document	Publication Name	Date
EO 12873	Federal Acquisition, Recycling, and Waste	Mandatory
	Prevention	Oct 93

Table 4-2: Department of Defense Documents

Document	Publication Name	Date
DoDD 4150.7	DoD Pest Management Program	Apr 96 Advisory
DoDI 1000.3	Safety and Occupational Health Policy	Mar 79
		Advisory
DoDI 6055.5	Industrial Hygiene and Occupational Health	May 96
		Advisory
DoDI 6055.6	DoD Fire and Emergency Services Program	Dec 94
		Advisory
DoDI 6055.7	Mishap Investigation, Reporting and	Apr 89
	Recordkeeping	Advisory

Table 4-3: Army Regulations

Document	Publication Name	Date
AR 11-34	The Army Respiratory Protection Program	Feb 90
		Advisory
AR 40-5	Preventive Medicine	Oct 90
		Advisory
AR 190-22	Search and Seizures and Disposition of Property	Jan 83
		Advisory
AR 200-1	Environmental Protection and Enhancement	Feb 97
		Advisory
AR 200-4	Cultural Resources Management	Oct 98
		Advisory
AR 200-5	Pest Management	Oct 99
		Advisory
AR 210-13	GFOQ Management	May 91
		Advisory
AR 210-50	Family Housing Management	Feb 99
		Advisory
AR 385-11	Ionizing Radiation Protection	May 80
		Advisory
AR 420-10	Management of Installation Directorates of Public	Apr 97
	Works	Advisory
AR 420-18	Facilities Engineering Materials, Equipment, and	Jan 92
	Relocatable Building	Advisory

Document	Publication Name	Date
AR 420-40	Historic Preservation	Apr 84
		Advisory
AR 420-49	Utility Services	Apr 97
		Advisory
AR 420-70	Buildings and Structures	Oct 97
		Advisory
AR 420-72	Surfaced Areas, Bridges, Railroad Track and	Mar 91
	Associated Appurtenances	Advisory
AR 700-68	Storage and Handling of Compressed Gasses and	Jan 90
	Gas Liquids in Cylinders	Advisory
AR 700-72	Mobile Electric Power (MEP)	Dec 70
		Advisory

Table 4-4: Department of the Army Pamphlets (DA Pam)

Document	Publication Name	Date
DAP 40-578	Health Risk Assessment Guidance for the Installation Restoration Program and Formerly Used Defense Sites	Feb 91 Advisory
DAP 210-7	Planning Guide for Installation Housing Operations During Mobilization	May 91 Advisory
DAP 420-11	Project Definition and Work Classification	Oct 94 Advisory
DAP 600-72	Army Manpower Mobilization	Jul 90 Advisory

Table 4-5: Ft Sam Houston Regulations, Pamphlets, and Supplements

Document	Publication Name	Date
FSHR 190-5	FSH Motor Vehicle Traffic Code	Jun 98 Advisory
FSHR 385-10	Occupational Safety and Health Program	Mar 98
		Advisory
FSHR 420-5	Fire Prevention and Protection	Oct 92
		Advisory
FSHR 420-8	Permit Required Continued Space	May 96 Advisory
FSHP 210-20-3	FSH Installation Design Guide	Oct 91 Advisory

Table 4-6: Commercial and Other Standards

Document	Publication Name	Date
NFPA 70	National Electric Code	Aug 96
		Advisory

Document	Publication Name	Date
NFPA 70	National Fire Alarm Code	Aug 96
		Advisory
NFPA 99	Healthcare Facilities	1999
		Mandatory
American Hospital Association	Hospital Management and Compliance Series	2000
		Mandatory
JCAHO Standards	Hospital Accreditation Standards	Jan 2000
		Mandatory
Laboratory Accreditation Program	Standards for Laboratory Accreditation	2000 Edition
		Mandatory
ANSI A300-1995	Tree, Shrub and Other Woody Plant Maintenance	1995
	Standard Practices	Advisory
ANSI-Z133.1-1994	Tree Care Operations, Pruning, Trimming,	1994
	Repairing Maintaining	Advisory
NOISA Publication NO. 78-210	Pocket Guide to Chemical Hazards	1999
		Advisory
Texas Civil Statute 135B-6	Texas State Structural Pest Control Act	29 May 97
		Mandatory
TB 420-10	Engineering Performance Standards	Apr 81
		Advisory
TM 5-600	Bridge Inspection, Maintenance and Repair	Dec 94
		Advisory
TM 5-608	Contracting for Custodial Services at Army	Apr 78
	Facilities Other Than Medical and Industrial Facilities	Advisory
TM 5-609	Military Custodial Services Manual	Oct 82 Advisory
TM 5-610	Preventive Maintenance for Facilities Engineering,	Nov 79
	Buildings and Structures	Advisory
TM 5-617	Maintenance and Repair of Roofs	Jan 74
		Advisory
TM 5-618	Paints and Protective Coatings	Jun 81
		Advisory
TM 5-620	Maintenance and Repair of Architectural and	May 90
	Structural Elements of Buildings and Structures	Advisory
TM 5-623	Pavement Maintenance Management	Nov 82
		Advisory
TM 5-624	Maintenance and Repair of Surface Areas	Oct 95
		Advisory

Document	Publication Name	Date
TM 5-629	Weed Control and Plant Growth Regulation	May 89
		Advisory
TM 5-642	Operation and Maintenance Small Heating	Aug 90
	Systems	Advisory
TM 5-650	Central Boiler Plants (Repairs and Utilities)	Oct 89
		Advisory
TM 5-653	Steam, Hot-Water and Gas Distribution Systems	Jan 98
	(Inspection and Preventive Maintenance Service)	Advisory
TM 5-654	Maintenance and Operation of Gas Systems	Nov 70
TEN 5 5 6 6 2		Advisory
TM 5-662	Swimming Pool Operation and Maintenance	Feb 86
		Advisory
TM 5-663	Child Development Center Paly Area Inspection and Maintenance Program	Mar 97
		Advisory
TM 5-682	Facilities Engineering: Electrical Facilities Safety	Jun 83 Advisory
TM 5-683	Facilities Engineering: Electrical Interior	Dec 95
11/1 3-063	Facilities Facilities	Advisory
TM 5-684	Facilities Engineering: Exterior Facilities	Nov 96
		Advisory
TM 5-685	Operation, Maintenance and Repair of Auxiliary	Aug 96
	Generators	Advisory
TM 5-695	Maintenance of Fire Protection Systems	May 83
		Advisory
TM 5-801-2	Historical Preservation: Maintenance Procedures	Jan 97
		Advisory
TM 5-803-13	Landscape Design and Planting Criteria	Aug 88
		Advisory
TM 5-804-2	Domestic and Service Water Active Solar Energy Preheat Systems	Feb 92
	•	Advisory
TM 5-805-6	Joint Sealing for Buildings	May 95 Advisory
TM 5-805-7	Welding Design, Procedures and Inspection	May 85
1141 5 005-1	Treating Design, Frocedures and Inspection	Advisory
TM 5-805-8	Builder's Hardware	Jan 92
		Advisory
TM 5-805-14	Roofing and Waterproofing	May 93
		Advisory
TM 5-807-10	Signage	Aug 86
		Advisory

Document	Publication Name	Date
TM 5-809-10-2	Seismic Design Guidelines for Upgrading Existing	Sep 88
	Buildings	Advisory
TM 5-810-1	Mechanical Design: Heating, Ventilation, and	Jun 91
	Air-Conditioning	Advisory
TM 5-810-2	High Temperature Water Heating Systems	Dec 91
		Advisory
TM 5-810-4	Compressed Air	Jan 90
		Advisory
TM 5-810-5	Plumbing	Jan 90
		Advisory
TM 5-810-6	Nonindustrial Gas Piping Systems	Apr 90 Advisory
TM 5-811-1	Electrical Power Supply Distribution	Feb 95 Advisory
TM 5-811-7	Electrical Design, Cathodic Protection	Apr 85
		Advisory
TM 5-811-14	Coordinated Power Systems Protection	Feb 91
		Advisory
TM 5-815-1	Air Pollution Control Systems for Boilers and Incinerators	May 88 Advisory
TM 5-815-2	Energy Monitoring and Control Systems (EMCS)	Jan 91
		Advisory
TM 5-815-3	Heating Ventilating and Air Conditioning Control Systems	Jul 91 Advisory
TM 5-815-5	De-watering and Groundwater Control	Jun 85 Advisory
TM 5-815-6	Grouting Methods and Equipment	May 85 Advisory
TM 5-820-3	Drainage and Erosion-Control Structures for	Jun 91
	Airfields and Heliports	Advisory
TM 5-822-5	Pavement Design for Roads, Streets, Walks, and	Jun 92
	Open Storage Areas	Advisory
TM 5-822-9	Repair of Rigid Pavements Using Epoxy Resin Grouts, Mortars and Concretes	Jan 89 Advisory
TM 5-822-10	Standard Practice for Pavement Recycling	Aug 88 Advisory
TM 5-822-11	Standard Practice for Sealing Joints and Cracks Rigid and Flexible Pavement	Jun 93 Advisory
TM 5-822-12	Design of Aggregate Surfaced Roads and Airfields	Sep 90
		Advisory

Document	Publication Name	Date
TM 5-848-1	Gas Distribution	Dec 90
		Advisory
TM 5-855-4	Heating, Ventilation, and Air-Conditioning of	Nov 86
	Hardened Installations	Advisory
TM 5-4120-377-24P	Air Conditioner, Vertical Compact 18,000 BTU/HR (KECO Model F18T4-2S)	Apr 91
TD 5 5 4040 050 04D		Advisory
TM 5-4310-360-24P	Compressor, Reciprocating: Air: Handtruck Mounted, Gasoline Engine Driven 5 CFM, 175	Mar 90
	PSI (C&H Distributors Model 20-902)	Advisory
TM 5-4310-379-14	Compressor, Driving Air, Diesel Engine Driven	Jan 91
	88.5 SCFM, 200 PSI (Model HII-271-5120)	Advisory
TM 5-4610-228-13/228-10-HR	Water Distribution System	May 91
		Advisory
TM 5-6115-614-24P	Generator Set, Diesel Engine Driven, Tactical Skid	Jul 86
	MTD. 200 KW. 3 Phase, 4 Wire, 120/208 and 240/416 Volts	Advisory
TM 5-6115-600-24P	Generator Set, Diesel Engine Driven, Tactical Skid	Feb 82
	MTD. 100 KW. 3 Phase, 4 Wire, 120/208 and 240/416 Volts	Advisory
CEGS-02695	Guide Specification for Military Construction (Site	May 91
	Work)	Advisory
CEGS-15555, 15558, 15560,	Guide Specification for Military Construction (Mechanical)	Jun, Jul, Aug 89
15561, 15563, 15564		Advisory
CEGS-15653C	Abridged Guide Specification for Military	Jan 91
CEGS-13033C	Construction (Air-Conditioner or Heat Pump,	Advisory
	Package Terminal	Advisory
TN 5-654-02	Gas Distribution Systems Operation and	23 Jan 91
	Maintenance	Advisory
TN 5-670-1	Energy Storage Systems	16 Apr 92
		Advisory
TN 84-6	Application of Condenser Heat Recovery to	08 Aug 84
	Domestic Water Heating	Advisory
TN 200-1-01	Cathodic Protection of Underground Storage Tank	30 Nov 90
		Advisory
TN 310-1-1	Facilities Engineering Guidance Inventory	12 Dec 91
		Advisory
TN 420-49-01	Lessons Learned in Corrosion Control on	30 Apr 91
	Underground Gas Distribution Piping	Advisory
TN 420-70-2	Lead-Based Paint (LBP): Hazard Identification	03 Sep 91
D 0012	and Abatement	Advisory

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Document	Publication Name	Date
ASHRAE Guideline 3	Reducing Emissions of Fully Halogenated CFC Refrigerants in Refrigeration and Air-Conditioning Equipment and Application	1990 Advisory

Table 4-7: Forms

Document	Publication Name	Date
DD Form 250	Material Inspection and Receiving Report	Nov 92
DD Form 1532	Pest Management Report	Feb 81
DA Form 2702	Bill of Materials	Jul 63
DA Form 3953	Purchase Request and Commitment	Mar 91
DA Form 4283	Work Request	Mar 96
FSH Form 225	Housing Maintenance (BOM) Checklist	Mar 96
FSH Form 261E	Daily Pest Control Log	Aug 95

C-7.4.5. Technical Exhibit 5—Required Reports.

Instructions to the Service Provider concerning each report listed below are contained in DD Forms 1423 and associated Data Item Descriptions (DIDs).

PRD REF	CDRL#	DESCRIPTION OF REPORT
		None

C-7.4.6. Technical Exhibit 6—Estimated Annual Workload and Associated Factors.

Table 6-1 lists the PRD services where estimated quantities of work output have been identified and as such are subject to variations. If, at the **end** of the basic and each option period, the total estimated workload for each subparagraph, considering complexity, difficulty, and cost of the various outputs below, varies above or below fifteen (15) percent from the total yearly estimated contract workload, negotiations for an equitable price adjustment (to include award fee pool) may be initiated by either party. The increases or decreases in estimated cost (to include award fee pool) shall be based on the net of all increases or decreases in changes to the workload for all sections. The yearly adjustment to the estimated contract cost, shall be made based only on the subparagraph(s) of the total contract whose workload increases or decreases in excess of fifteen (15) percent.

Approximately 2% of the total Service Order's are for After-Duty Hour emergencies.

Table 6-1: Annual Work Counts

PRD Number	Work Count Title	Estimated Workload
	Number of Emergency Service Orders	4,045
C-7.3.	Number of Urgent Service Orders	13,497
	Number of Routine Service Orders	7,830
C-7.3.	Total Building Square Feet, Excluding AFH and BAMC (Fort Sam Houston)	8,083,055
C-7.3.	Total Building Square Feet, Excluding AFH (Camp Bullis)	314,587
C-7.3.	Total Building Square Feet (Canyon Lake)	40,888
C-7.3.1.1.	Number of AFH BOMs Completed	374
C-7.3.1.2.	Total AFH Building Square Feet (Includes Camp Bullis)	2,191,819
C-7.3.1.2.	Number of AFH Service Orders Completed (See Tables 6-6 for Estimated Annual Service Order Task Unit Detail)	8,817
C-7.3.1.2.	Number of In-Shop Appliance Repair or Disposal Determination Task Units Completed	2,609
C-7.3.1.3.	Number of Fort Sam Houston AFH Facility PM Occurrences	374
C-7.3.1.3.	Number of AFH Fire Alarm System Checks	374
C-7.3.2.	Number of Fort Sam Houston Public Facility Shop Service Orders Completed (See Table 6-6 for Estimated Annual Service Order Task Unit Detail)	8,612
C-7.3.1.2.	Number of Camp Bullis Service Orders Completed (See Table 6-6	
C-7.3.2.	for Estimated Annual Service Order Task Unit Detail)	
C-7.3.6.1.		
C-7.3.7.2.		1,078
C-7.3.8.1.		
C-7.3.9.		
C-7.3.11.		
C-7.3.3.	Number of Fort Sam Houston Public Facility PM Occurrences (See Table 6-7 for Estimated Annual Recurring Service Task Unit Detail)	1,194

PRD Number	Work Count Title	Estimated Workload
C-7.3.3.	Number of Camp Bullis Public Facility and AFH PM Occurrences (See Table 6-7 for Estimated Annual Recurring Service Task Unit Detail)	283
C-7.3.4.	Number of Fire Sprinkler System Activation's and Deactivations at Fort Sam Houston/Camp Bullis (excludes PP-UPH)	48
C-7.3.5.	Number of Locksmith Service Orders/Task Units Completed	1,105
C-7.3.6.1.	Number of Electrical Service Orders Completed (See Table 6-6 for Estimated Annual Service Order Task Unit Detail)	4,411
C-7.3.6.2.	Number of Electrical PMI Occurrences at Fort Sam Houston (See Table 6-7 for Estimated Annual Recurring Service Task Unit Detail)	1,481
C-7.3.6.3.1.	Number of Generator Maintenance and Operational Checks Conducted at Fort Sam Houston/Camp Bullis/Canyon Lake	2,145
C-7.3.6.3.2.	Number of Emergency Power and Temporary Electrical Power Supply Taskings	11
C-7.3.7.1.1.	Daily Critical System/Component Operational Checks	164
C-7.3.7.1.2.	Number of HVAC System PMI Occurrences at Fort Sam Houston, Excluding AFH (See Table 6-7 for Estimated Annual Recurring Service Task Unit Detail)	5,703
C-7.3.7.1.2.	Number of HVAC System PMI Occurrences for AFH (See Table 6-7 for Estimated Annual Recurring Service Task Unit Detail)	374
C-7.3.7.2.	Number of HVAC Service Orders Completed (See Table 6-6 for Estimated Annual Service Order Task Unit Detail)	3,991
C-7.3.7.3.	Number of HVAC Systems Requiring Water Treatment Program	108
C-7.3.8.1.	Number of Grounds Maintenance Service Orders Completed (See Table 6-6 for Estimated Annual Service Order Task Unit Detail)	431
C-7.3.8.1.	Number of Tree Trimming Task Units Completed	2,187
C-7.3.8.1.	Number of Staff Post Vacant Quarter Mowings	40
C-7.3.8.1.	Number of Newly Planted or Transplanted Trees	71
C-7.3.8.1.	Number of Miscellaneous Routine and Recurring Grounds Task Units Completed (i.e., Street Sweeping, Brush and Limb Removal, Grass/Sod Planting, Landscaping, Tree/Stump Removal, Small Masonry)	240
C-7.3.8.2.	Number of Severe Weather Emergency Clean-Up Days	15

PRD Number	Work Count Title	Estimated Workload
	Fort Sam Houston:	
	Sq. Yards of Paved Roads	1,111,651
	Sq. Yards of Unpaved Roads	747,116
	Sq. Yards of Sidewalks	372,357
	Sq. Yards of Parking Lots	1,329,646
	Camp Bullis:	
C-7.3.8.3./	Sq. Yards of Paved Roads	416,661
7.3.8.4.1.	Sq. Yards of Unpaved Roads	334,740
	Sq. Yards of Sidewalks	4,206
	Sq. Yards of Parking Lots	67,337
	Miles of Graveled All-Weather Primary Roads	79
	Miles of Bladed Fire Breaks	61
	Miles of Tank Trails	10
C-7.3.8.3.	Number of Fences or Gates Installed, Removed, or Repaired	138
	Linear Feet of Fence Maintained:	
C-7.3.8.3.	Fort Sam Houston	238,409
	Camp Bullis	189,477
C-7.3.8.4.2.	Number of Fire Fighting and Aircraft Crash Rescue Activities Supported	0
C-7.3.8.4.4.	Number of Earth Excavating Actions Performed	200
C-7.3.8.4.5.	Number of Traffic, Mandatory, and Informational Signs Installed or Removed	155
C-7.3.8.5.	Number of Equipment Order Requests	122
C-7.3.9.	Number of Pest Management Service Orders Completed (See Table 6-6 for Estimated Annual Service Order Task Unit Detail)	853
C-7.3.9.	Number of Pest Management Recurring Task Units Completed (See Table 6-7 for Estimated Annual Recurring Service Task Unit Detail)	5,104
C-7.3.9.	Number of Pest Management Reports Completed	12
C-7.3.9.	Number of External Agency Staff Assistance Visits Supported	5
C-7.3.9.	Number of Installation Pest Management Plans Developed/Updated and Implemented	1
C-7.3.9.	Number of Developed, Reviewed, and Coordinated Aerial Validation Plans	1
C-7.3.9.	Number of Pest Management Records Maintained	36
C-7.3.10.	Number of New and Option Renewal Service Contracts Completed	20
C-7.3.10.	Number of Service Contract Modifications Completed	25
C-7.3.11.	Number of Metal Trades Service Orders Completed (See Table 6-6 for Estimated Annual Service Order Task Unit Detail)	395

PRD Number	Work Count Title	Estimated Workload
C-7.3.11.	Number of Metal Trades Recurring Task Units Completed (See Table 6-7 for Estimated Annual Recurring Service Task Unit Detail)	27
C-7.3.12.1	Number of Recurring Special Ceremonies and Events	25
C-7.3.12.2.	Number of Non-Recurring Special Ceremonies and Events	8
C-7.3.13.	Number of Requests for Miscellaneous O&M Services	11,101
C-7.3.13.	Number of Propane Tanks	50
C-7.3.13.	Gallons of Propane Used	81,607
C-7.3.14.	Number of Government-Furnished Contract Service Calls Received	4,236
C-7.3.16.1.	Number of PP-UPH BOMs Completed (This is a new service that will start in FY 01 and therefore the FY 00 count is an estimate of what the workload requirement will be)	220
C-7.3.16.2.	Number of PP-UPH Service Orders Completed (This is a new service that will start in FY 01 and therefore the FY 00 count is an estimate of what the workload requirement will be)	660
C-7.3.16.3.	Number of PP-UPH PM Occurrences (This is a new service that will start in FY 01 and therefore the FY 00 count is an estimate of what the workload requirement will be)	1,320
C-7.3.16.3.	Number of PP-UPH Fire Alarm System Testing (This is a new service that will start in FY 01 and therefore the FY 00 count is an estimate of what the workload requirement will be)	1,320

The following table contains historical information regarding official Government travel necessary to fulfill services specified in Section C-7 of the PRD.

Table 6-2: Annual Travel

PRD Number	Destination &Purpose	# Days/ trip	FY 99	Reserved
	None			

Table 6-3: Camp Bullis Propane Tank Requirements

Camp Bullis Propane Tank Requirements			
Building Number	Tank Size (Gallons)	Building Number	Tank Size (Gallons)
Hutment 1	6,500	Hutment 2	6,500
5000	500	5296	1,000
5002	250	5298/5299	1,000
5004	500	5380/82/84	1,000
5020	1,000	5390/5391	1,000
5050	1,000	5901	250
5101	2 Tanks – 500 Each	5902	500
5105	2 Tanks – 500 Each	5903	500
5106/5107	1,000	5904	500
5108/5109	500	6000	500
5110	500	6104	3 Tanks – 1,000 Each
5112	500	6105	1,000
5115	500	6110	500
5116	250	6130	1,000
5117	250	6143	1,000
5118	250	6160	500
5119	250	6201	500
5120	250	6202	500
5122	500	6203	500
5123	250	6204	500
5124	1,000	6215	500
5152/5392	1,000	6285	250
5204/5205	1,000		
5206/5207	1,000		

Table 6-4: Camp Bullis Liquid Propane Gas Usage

Camp Bullis Liquid Propane Gas Usage		
Fiscal Year	Total Gallons	
91	125,209	
92	119,181	
93	117,163	
94	123,736	
95	88,140	
96	73,376	
97	104,744	

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Camp Bullis Liquid Propane Gas Usage			
98	100,091		
99	92,065		
00	81,607		

Table 6-5: Service Order Classification Matrix: (E) Emergency; (U) Urgent; (R) Routine

PROBLEM	E	U	R
PLUMBING:			
BROKEN WATER LINE/MAJOR LEAK	X		
BROKEN WATER LINE/MINOR LEAK		X	
BROKEN WATER MAIN/MAJOR LEAK	X		
BROKEN WATER MAIN/MINOR LEAK		X	
COMMODE/URINAL STOPPED UP (ONLY ONE AVAILABLE)	X		
COMMODE/URINAL STOPPED UP (MORE THAN ONE AVAILABLE)		X	
COMMODE LEAK (CAN SECURE)		X	
COMMODE LEAK (CANNOT SECURE)	X		
FAUCET LEAK (INTO DRAIN)		X	
FAUCET RUNS FULL FORCE (CANNOT SECURE)	X		
FLOOR DRAIN BACKED UP	X		
GARBAGE DISPOSAL INOPERATIVE		X	
GAS LEAK	X		
KITCHEN SINK STOPPED UP	X		
NO NOT WATER (ENTIRE FACILITY)	X		
NO HOT WATER (ISOLATED AREA)		X	
REPAIR/REPLACE COMMODE SEAT (SELF-HELP ITEM)			X
SEWER BACKED UP	X		
WASHER DRAIN STOPPED UP		X	
HEATING/KITCHEN EQUIPMENT:			
DISHWASHER REPAIR			X
FAMILY HOUSING STOVE (COMPLETELY INOPERATIVE)	X		
FAMILY HOUSING STOVE (PARTLY INOPERATIVE)		X	
NO HEAT (ENTIRE FACILTY)	X		
NO HEAT (ISOLATED AREA)		X	
AIR CONDITIONING/REFRIGERATION:			
NO A/C ADMINISTRATIVE/RECREATIONAL FACILITIES		X	
NO A/C EXEMPT FACILITY	X		
NO A/C COMPUTER ROOM	X		
NO A/C FAMILY HOUSING		X	
NO A/C FAMILY HOUSING MEDICAL PRIORITY	X		
NO A/C MEDICAL FACILITY	X		
REFRIGERATOR INOPERATIVE	X		

PROBLEM	E	U	R
ELECTRICAL:			
EMERGENCY LIGHT OUT	X		
EXIT LIGHT OUT	X		
EXPOSED WIRES	X		
LIGHT FIXTURE INOPERATIVE (ONLY LIGHT)	X		
LIGHT FIXTURE INOPERATIVE (MORE THAN ONE)		X	
NO POWER	X		
OUTLET INOPERATIVE (ONLY SOURCE)	X		
OUTLET INOPERATIVE (MORE THAN ONE)		X	
BALLAST SMOKING	X		
SMOKE/FIRE ALARM INOPERATIVE	X		
CARPENTRY, ETC.:			
BASEBOARDS REPAIR/REPLACE			X
BROKEN WINDOW (ABOVE 1ST FLOOR)		X	
BROKEN WINDOW (COMPLETELY OUT)	X		
BROKEN WINDOW (CRACKED)		X	
CABINENTS/DRAWERS INOPERATIVE			X
CEILING REPAIR (COMING DOWN)	X		
CEILING REPAIR (CRACKED)			X
DOOR REPAIR EXTERIOR (SECURITY)	X		
DOOR REPAIR INTERIOR (SECURITY)	X		
DOOR REPAIR INTERIOR (NON SECURITY)			X
SCREEN DOOR REPAIR/REPLACE			X
FLOOR REPAIR (HAZARD)		X	
FLOOR REPAIR (NOT HAZARD)			X
INSULATION (REPAIR/REPLACE)			X
ROOF LEAK GARAGE/PORCH (FAMILY HOUSING)			X
ROOF LEAK LIVING AREA	X		
ROOF LEAK (NON CRITICAL AREA)		X	
ROOF LEAK THRU ELECTRICAL WIRING	X		
STAIR/PORCH RAILING (HAZARD)	X		
STAIR/PORCH RAILING (NON HAZARD)		X	
WALL REPAIR (EXTERIOR)		X	
WALL REPAIR (INTERIOR)			X
WEATHER STRIPPING			X
WINDOW SCREENS			X

PROBLEM	E	U	R
LOCK WORK:			
EXTERIOR LOCK (SECURITY) (SINGLE DEVICE)	X		
EXTERIOR LOCK (ONE OF TWO)		X	
INTERIOR LOCK (BARRACKS/FAMILY HOUSING)		X	
INTERIOR LOCK (NON SECURED AREA)		X	
INTERIOR LOCK (SECURED AREA)	X		
KEY DUPLICATION (REPLACE KEY)		X	
KEY DUPLICATION (NEW PERSONNEL)		X	
PAINT:			
PAINT WALL/ROOM			X
REFINISH HARDWOOD FLOORS			X
TAPE/FLOAT/PAINT CRACKS			X
TOUCH UP PAINT			X
WALLPAPER REPAIR/REPLACE			X
PAVEMENTS/GROUNDS:			
CLEAN GUTTERS			X
POT HOLE REPAIR		X	
REMOVE TREE (HAZARD)	X		
REMOVE TREE (NON HAZARD)			X
RESOD YARD AREA			X
SIDEWALK REPAIR/REPLACE			X
BRUSH TRIMMING			X
TRIM TREE (HAZARD)	X		
TRIM TREE (NON HAZARD)			X
ENTOMOLOGY:			
BATS, DEAD OR INSIDE HOME/FACILITY	X		
BATS		X	
MICE		X	
REMOVE DEAD ANIMAL	X		
ROACHES, ANTS			X

Table 6-6: Estimated Annual Service Order Task Unit Detail

Description of Work Performed	Units
CHECK FOR GAS LEAK/GAS ORDER	1
CHECK WATER LEAK	1
FLOORING, NON-SKID 10 THREADS	1
LOCK PANIC RPR/RPL	1

Description of Work Performed	Units
MISCELLANEOUS	138
MISCELLANEOUS	99
MISCELLANEOUS CARPENTRY	3
MISCELLANEOUS MECHANICAL WORK	7
MISCELLANEOUS ROADS & GROUNDS	3
NO HEAT	24
PLUMBING	1
REPAIR A/C	14
REPAIR BOILER	2
REPAIR FENCE - 10 LF	10
REPAIR FURNACE	4
REPAIR OTHER KITCHEN EQUIPMENT	4
REPAIR REPLACE PIPE	5
REPL CEILING, SUS - 10 PANELS	1
REPL RAIL, STAIR/PORCH - 10 LF	3
REPLACE DOORLOCK/KEYS	16
REPR/REPL WINDOW/DOOR SCREEN	5
RPL TNGUE AND GRVE FLOOR-50 SF	14
RPR DOOR, METAL	44
RPR FLAT ROOF - SMALL LEAK	1
RPR TEMP CONTROL SYSTEM	4
RPR/CHK ELECTRIC OUTLET/SWITCH	1
RPR/REPL WATER HEATER	1
RPR/REPL/FAB DOOR, WOOD	3
RPR/REPL/FABRICATE WINDOW	0
RPR/SERVICE AIR COMPRESSOR	1
SERVICE A/C (Facilities TON & ABOVE)	4
SERVICE MECHANICAL VENTILATION	46
ATERATIONS MECHANICAL WORK	7
CHECK FOR GAS LEAK/GAS ORDER	80
CHECK FOR GAS LEAK/GAS ORDER	20
CHECK FOR GAS LEAK/GAS ORDER	2
CHECK POWER, ELEVATOR	1
CHECK WATER LEAK	63
CHECK/REPAIR SMOKE ALARM	2
CHK/RPR LIGHT FIX/BALLAST	3
CONTRACTOR SUPPORT	60

Description of Work Performed	Units
COOLING TOWER MAINT < 500 TONS	5
COOLING TOWER MAINT >= 500 TON	1
DEEP FREEZER - FOOD SERVICE	5
ELECTRIC	3
FREZR RPR/SET	2
FURNACE MAINTENANCE	7
INSECT CONTROL	1
LOW WATER PRESSURE	1
MAINTENANCE OF ELECTRICAL SYS	1
MISCELLANEOUS	20
MISCELLANEOUS	1
MISCELLANEOUS	54
MISCELLANEOUS CARPENTRY	1
MISCELLANEOUS ELECTRICAL WORK	0
MISCELLANEOUS MECHANICAL WORK	228
MISCELLANEOUS MECHANICAL WORK	5
MISCELLANEOUS PLUMBING	3
NO GAS	3
NO HEAT	1092
NO HEAT	25
NO HOT WATER	110
PIPE 12IN 5SEC RMV	1
PLUMBING	2
PUMPS, A/C & HEAT MAINTENANCE	9
REPAIR A/C	1028
REPAIR A/C	13
REPAIR BOILER	69
REPAIR COLD FOOD COUNTER	2
REPAIR DEEP FAT FRYER	6
REPAIR DISPENSING FOUNTAIN	6
REPAIR DOMESTIC REEFER	9
REPAIR FAMILY HOUSING STOVE	4
REPAIR FAMILY HSG DISHWASHER	2
REPAIR FURNACE	196
REPAIR FURNACE	20
REPAIR GRILL	4
REPAIR ICE CREAM/ICE MAKER	41

Description of Work Performed	Units
REPAIR OTHER KITCHEN EQUIPMENT	Camp Bullis
REPAIR RANGE	10
REPAIR REACH-IN REEFER	3
REPAIR REPLACE PIPE	28
REPAIR SINK	2
REPAIR WALK-IN REEFER	20
REPAIR WATER SERVICE LINE	1
REPAIR/HOOK-UP WATER FOUNTAIN	7
REPAIR/REPLACE SHOWER HEAD	1
REPAIR/REPLACE SUMP PUMP	2
REPL RAIL, STAIR/PORCH - 10 LF	1
REPLACE AIR FILTER	15
REPLACE DOORLOCK/KEYS	84
REPLACE STEAM TRAP	4
REPR DISHWASHR, CNVYR, PREWASH	12
REPR TOASTER, MIXER, BLENDER	4
REPR/REGROUND STEAM LINE	21
RESET A/C CONTROLS	32
RESET BREAKER, REPLACE FUSE	82
RPR EXPOSE ELEC WIRES	1
RPR FLAT ROOF - Facilities SF	1
RPR FLAT ROOF - SMALL LEAK	1
RPR PEELER, SLICER	5
RPR ROOF	1
RPR STM TBL, COFFEE URN, COOKR	9
RPR TEMP CONTROL SYSTEM	484
RPR TEMP CONTROL SYSTEM	1
RPR/CHK ELECTRIC OUTLET/SWITCH	8
RPR/REPL WATER HEATER	4
RPR/REPL/FAB DOOR, WOOD	1
RPR/RPL GAS REGULATOR	8
RPR/RPL JS11D ALARM	1
RPR/RPL PIPE INSULATION-10 LF	3
RPR/RPL RADIATOR	2
RPR/RPL SPACE HEATER	12
RPR/SERVICE AIR COMPRESSOR	48

Description of Work Performed	Units
SERVICE A/C (0-5 TON)	57
SERVICE A/C (Facilities TON & ABOVE)	39
SERVICE A/C (26-99 TON)	48
SERVICE A/C (6-25 TON)	29
SERVICE A/C (WINDOW UNIT)	6
SERVICE BOILER (OVER 3.5 MBTU)	30
SERVICE BOILR (.75 - 3.5 MBTU)	27
SERVICE BOILR (UNDER 750 KBTU)	3
SERVICE GARBAGE DISPOSAL	6
SERVICE MECHANICAL VENTILATION	206
UNSTOP/REPAIR COMMODE	3
UNSTOP/REPAIR DRAIN	26
UNSTOP/REPAIR URINAL	2
CHECK WATER LEAK	3
MISCELLANEOUS	62
MISCELLANEOUS	1
MISCELLANEOUS	27
MISCELLANEOUS CARPENTRY	28
MISCELLANEOUS INTERIOR PAINT	2
MISCELLANEOUS MECHANICAL WORK	1
MISCELLANEOUS PLUMBING	3
MISCELLANEOUS ROADS & GROUNDS	112
PLUMBING	8
REPAIR A/C	1
REPAIR ASPHALT - 1 SY	8
REPAIR BOILER	1
REPAIR DRAINAGE SYSTEM	0
REPAIR FENCE - 10 LF	3
REPAIR GROUND COVER	4
REPAIR OTHER KITCHEN EQUIPMENT	0
REPAIR/INSTALL SIGN	98
REPAIR/REPLACE SHOWER HEAD	2
REPR DISHWASHR, CNVYR, PREWASH	1
RODENT CONTROL	4
RPR CEILING - PATCH HOLE	1
RPR CEILING, ACOUSTC - 10 TILE	1
RPR DOOR, METAL	0

Description of Work Performed	Units
RPR FLAT ROOF - Facilities SF	1
RPR PEELER, SLICER	0
RPR PLASTER, 2 COATS - 10 SF	1
RPR TEMP CONTROL SYSTEM	1
RPR/REPL WINDOW/DOOR/SCREEN	99
RPR/RPL BRICK/CINDER - 10	4
RPR/RPL CONCRETE - 10 SF	15
SERVICE A/C (26-99 TON)	0
SERVICE MECHANICAL VENTILATION	21
SHRUB, LIMB WORK - 10 SHRUBS	66
ALARM FIRE RPR	0
CATHODIC PROTECTION MAINT	1
CHECK WATER LEAK	0
CHECK/REPAIR FIRE ALARM	8
CHECK/REPAIR SMOKE ALARM	5
CHK/RPR LIGHT FIX/BALLAST	136
CONTRACTOR SUPPORT	2
DOORBELL RPR	0
ELECTRIC	0
ELECTRIC	179
ELECTRIC	1
EMERGENCY GENERATOR >= 25 KW	1
MISCELLANEOUS	13
MISCELLANEOUS	25
MISCELLANEOUS	1
MISCELLANEOUS ELECTRICAL WORK	126
REPAIR FURNACE	-1
REPAIR TRAFFIC LIGHTS	13
RESET BREAKER, REPLACE FUSE	23
RPR EXPOSE ELEC WIRES	0
RPR/CHK ELECTRIC OUTLET/SWITCH	24
SERVICE GARBAGE DISPOSAL	0
UNSTOP/REPAIR COMMODE	0
CHECK/REPAIR SMOKE ALARM	1
CHK/RPR LIGHT FIX/BALLAST	3
ELECTRIC	1
INSECT CONTROL	319

Description of Work Performed	Units
MISCELLANEOUS	1
MISCELLANEOUS CARPENTRY	1
MISCELLANEOUS ELECTRICAL WORK	0
MISCELLANEOUS ENTOMOLOGY	26
RODENT CONTROL	72
RPR DOOR, METAL	2
RPR FLAT ROOF - SMALL LEAK	1
RPR/REPL/FAB DOOR, WOOD	1
SHRUB, LIMB WORK - 10 SHRUBS	1
ALARM FIRE RPR	1
CHECK POWER, ELEVATOR	1
CHECK/REPAIR FIRE ALARM	435
CHECK/REPAIR SMOKE ALARM	80
CHK/RPR LIGHT FIX/BALLAST	786
CONTRACTOR SUPPORT	5
DOORBELL RPR	1
ELECTRIC	406
ELECTRIC	1
MISCELLANEOUS	6
MISCELLANEOUS	21
MISCELLANEOUS CARPENTRY	3
MISCELLANEOUS ELECTRICAL WORK	109
MISCELLANEOUS MECHANICAL WORK	3
NO HEAT	15
NO HOT WATER	3
PAINT ROOM 10'X12', NO CEILING	1
PAINT WALL, TOUCH UP - Facilities SF	1
REPAIR A/C	5
REPAIR BOILER	1
REPAIR DEEP FAT FRYER	1
REPAIR GRILL	1
REPAIR TRAFFIC LIGHTS	4
REPLACE DOORLOCK/KEYS	1
REPR TOASTER, MIXER, BLENDER	1
RESET BREAKER, REPLACE FUSE	178
RPR EXPOSE ELEC WIRES	5
RPR STM TBL, COFFEE URN, COOKR	1

Description of Work Performed	Units
RPR TEMP CONTROL SYSTEM	1
RPR/CHK ELECTRIC OUTLET/SWITCH	268
RPR/RPL JS11D ALARM	5
SERVICE GARBAGE DISPOSAL	1
SERVICE MECHANICAL VENTILATION	9
SHRUB, LIMB WORK - 10 SHRUBS	10
UNSTOP/REPAIR COMMODE	1
ASSIST CONTRACTOR	27
BULB CRUSHING (Facilities TUBES)	3508
CHECK FOR GAS LEAK/GAS ORDER	8
CHECK FOR GAS LEAK/GAS ORDER	27
CHECK WATER LEAK	154
CHECK WATER LEAK	6
CHECK/REPAIR FIRE ALARM	14
CHECK/REPAIR SMOKE ALARM	43
CHK/RPR LIGHT FIX/BALLAST	2827
CHK/RPR LIGHT FIX/BALLAST	7
CLG TILE 25-30 RPL	15
CMOD/URNL VALV RPR	2
DOOR CLSR ADJ/RPL	2
ELECTRIC	1
ELECTRIC	1174
FINISH FLOOR - Facilities SF	2
FLOOR MAJOR RPR	2
FLOORING, NON-SKID 10 THREADS	6
GRAFFITI REMOVAL (Facilities SF)	1
INSTALL CEILING, SUS - Facilities SF	50
LOCK PANIC RPR/RPL	1
LOW WATER PRESSURE	23
MISCELLANEOUS	228
MISCELLANEOUS	2
MISCELLANEOUS	188
MISCELLANEOUS	3
MISCELLANEOUS CARPENTRY	1264
MISCELLANEOUS CARPENTRY	6
MISCELLANEOUS ELECTRICAL WORK	250
MISCELLANEOUS EXTERIOR PAINT	1

Description of Work Performed	Units
MISCELLANEOUS FLAT ROOF	2
MISCELLANEOUS INTERIOR PAINT	21
MISCELLANEOUS MECHANICAL WORK	6
MISCELLANEOUS PLUMBING	161
MISCELLANEOUS PLUMBING	7
MISCELLANEOUS ROADS & GROUNDS	7
NO HOT WATER	87
NON-KEYED LOCKS RPR/RPL	2
PACK/CRATE BOX	2
PACK/CRATE LOOSE EQUIPMENT	2
PACKING AND CRATING (1 CRATE)	3
PAINT DOOR	5
PAINT ROOM 10'X12', NO CEILING	0
PAINT WALL - Facilities SF	1
PANIC HRDWR DOUBLE DR RPR/RPL	13
PANIC HRDWR SINGLE DR RPR/RPL	29
PLUMBING	229
PLUMBING	4
REPAIR A/C	4
REPAIR DOMESTIC REEFER	52
REPAIR FAMILY HOUSING STOVE	90
REPAIR FAMILY HOUSING STOVE	1
REPAIR FAMILY HSG DISHWASHER	23
REPAIR FAMILY HSG DISHWASHER	3
REPAIR FENCE - 10 LF	3
REPAIR GRILL	1
REPAIR ICE CREAM/ICE MAKER	3
REPAIR ICE CREAM/ICE MAKER	1
REPAIR OTHER KITCHEN EQUIPMENT	2
REPAIR RANGE	9
REPAIR REPLACE PIPE	43
REPAIR REPLACE PIPE	1
REPAIR SINK	242
REPAIR SINK	3
REPAIR TRAFFIC LIGHTS	2
REPAIR WALK-IN REEFER	1
REPAIR WATER SERVICE LINE	11

Description of Work Performed	Units
REPAIR/HOOK-UP WATER FOUNTAIN	53
REPAIR/REPLACE FAUCET	189
REPAIR/REPLACE FAUCET	3
REPAIR/REPLACE SHOWER HEAD	29
REPAIR/REPLACE SUMP PUMP	9
REPL BASEBOARD - Facilities LF	29
REPL CEILING, SUS - 10 PANELS	2
REPL GLASS	15
REPL RAIL, STAIR/PORCH - 10 LF	6
REPLACE DOORLOCK/KEYS	1198
REPR DISHWASHR, CNVYR, PREWASH	4
REPR DISHWASHR, CNVYR, PREWASH	1
REPR TOASTER, MIXER, BLENDER	1
REPR/REP/FAB JAMB HASP	11
REPR/REPL WINDOW/DOOR SCREEN	316
REPR/REPL WINDOW/DOOR SCREEN	2
REPR/SECURE SAFE	6
RESECURE RAIL, STAIR/PORCH	9
RESET BREAKER, REPLACE FUSE	29
RESET CLOCK	1
RODENT CONTROL	2
ROOF RPR	2
RPL 4' X 8' WALLBOARD, 1 SHEET	5
RPL ASPHALT TILE - 10 TILES	38
RPL TNGUE AND GRVE FLOOR-50 SF	7
RPL WEATHERSTRIPPING	6
RPR CABNT/BASEBD/TABLE	58
RPR CEILING - PATCH HOLE	20
RPR CEILING, ACOUSTC - 10 TILE	69
RPR DOOR, METAL	183
RPR EXPOSE ELEC WIRES	12
RPR FLAT ROOF - Facilities SF	38
RPR FLAT ROOF - Facilities SF	1
RPR FLAT ROOF - SMALL LEAK	26
RPR PLASTER, 2 COATS - 10 SF	1
RPR SLOP ROOF, SHNGL-10 SHNGLS	1
RPR/CHK ELECTRIC OUTLET/SWITCH	525

Description of Work Performed	Units
RPR/CHK ELECTRIC OUTLET/SWITCH	1
RPR/LAY CARPETING - 20 SF	4
RPR/PAINT WATER DAMAGE-Facilities SF	1
RPR/REPL WATER HEATER	37
RPR/REPL WATER HEATER	2
RPR/REPL/FAB DOOR, WOOD	770
RPR/REPL/FAB DOOR, WOOD	3
RPR/REPL/FABRICATE WINDOW	88
RPR/RPL BRICK/CINDER - 10	1
RPR/RPL CEIL INSULATION-Facilities SF	1
RPR/RPL PIPE INSULATION-10 LF	2
RPR/RPL TILE, FLOOR - 10 TILES	90
RPR/SERVICE AIR COMPRESSOR	1
SERVICE A/C (Facilities TON & ABOVE)	1
SERVICE A/C (26-99 TON)	1
SERVICE BOILR (UNDER 750 KBTU)	1
SERVICE GARBAGE DISPOSAL	45
SERVICE GARBAGE DISPOSAL	2
UNSTOP SEWER CONNECTION	2
UNSTOP SEWER MAIN	2
UNSTOP/REPAIR COMMODE	496
UNSTOP/REPAIR COMMODE	8
UNSTOP/REPAIR DRAIN	267
UNSTOP/REPAIR DRAIN	8
UNSTOP/REPAIR URINAL	78
WALL, RPR CRACKS - 10 CRACKS	9
WALL, RPR CRACKS - 10 CRACKS	1
WALL, TAPE AND SPACKLE-Facilities SF	1
WINDOW GLASS 1X1 RPL	2
WINTERIZE/DEWINTERIZE PLUMBING	3
ALTERATIONS SLOPED ROOF	1
CHECK FOR GAS LEAK/GAS ORDER	22
CHECK WATER LEAK	7
CHECK/REPAIR SMOKE ALARM	4
CHK/RPR LIGHT FIX/BALLAST	67
DEEP FREEZER - FOOD SERVICE	1
ELECTRIC	3

Description of Work Performed	Units
MISCELLANEOUS	1
MISCELLANEOUS CARPENTRY	8
MISCELLANEOUS ELECTRICAL WORK	12
MISCELLANEOUS MECHANICAL WORK	4
MISCELLANEOUS PLUMBING	2
MISCELLANEOUS ROADS & GROUNDS	3
MISCELLANEOUS SLOPED ROOF	1
NO HEAT	19
NO HOT WATER	6
PAINT CABINET/TABLE/BOX - ONE	1
PAINT ROOM 10'X12', NO CEILING	2
PLUMBING	4
REPAIR A/C	9
REPAIR DEEP FAT FRYER	2
REPAIR DOMESTIC REEFER	1
REPAIR DRAINAGE SYSTEM	1
REPAIR FAMILY HSG DISHWASHER	1
REPAIR FENCE - 10 LF	3
REPAIR FURNACE	11
REPAIR GRILL	3
REPAIR GROUND COVER	2
REPAIR ICE CREAM/ICE MAKER	4
REPAIR OTHER KITCHEN EQUIPMENT	3
REPAIR RANGE	4
REPAIR REPLACE PIPE	3
REPAIR SINK	23
REPAIR WALK-IN REEFER	3
REPAIR WASHRACK WATER SYSTEM	0
REPAIR WATER SERVICE LINE	5
REPAIR/INSTALL SIGN	3
REPAIR/REPLACE FAUCET	49
REPAIR/REPLACE SHOWER HEAD	8
REPL CEILING, SUS - 10 PANELS	1
REPL GLASS	7
REPLACE DOORLOCK/KEYS	4
REPR DISHWASHR, CNVYR, PREWASH	3
REPR TOASTER, MIXER, BLENDER	4

Description of Work Performed	Units
REPR/REP/FAB JAMB HASP	4
REPR/REPL JOISTS	1
REPR/REPL WINDOW/DOOR SCREEN	1
RESET BREAKER, REPLACE FUSE	11
RPL 4' X 8' WALLBOARD, 1 SHEET	6
RPL TNGUE AND GRVE FLOOR-50 SF	2
RPR CEILING - PATCH HOLE	1
RPR DOOR, METAL	7
RPR PEELER, SLICER	1
RPR SLOP ROOF - SMALL LEAK	4
RPR STM TBL, COFFEE URN, COOKR	4
RPR/CHK ELECTRIC OUTLET/SWITCH	54
RPR/REPL WATER HEATER	3
RPR/REPL/FAB DOOR, WOOD	25
RPR/REPL/FABRICATE WINDOW	16
RPR/RPL SPACE HEATER	54
RPR/RPL TILE, FLOOR - 10 TILES	1
SERVICE A/C (6-25 TON)	2
SERVICE GARBAGE DISPOSAL	1
SERVICE MECHANICAL VENTILATION	2
UNSTOP/REPAIR COMMODE	16
UNSTOP/REPAIR DRAIN	3
UNSTOP/REPAIR GREASE TRAP	1
UNSTOP/REPAIR URINAL	4
WALL, RPR CRACKS - 10 CRACKS	23
WINTERIZE/DEWINTERIZE PLUMBING	2
CHECK WATER LEAK	1
MISCELLANEOUS	1
MISCELLANEOUS	0
MISCELLANEOUS CARPENTRY	1
REPAIR FAMILY HOUSING STOVE	1
RPR/CHK ELECTRIC OUTLET/SWITCH	2
RPR/REPL/FAB DOOR, WOOD	0
CHECK FOR GAS LEAK/GAS ORDER	1
CHECK WATER LEAK	1
CHK/RPR LIGHT FIX/BALLAST	999
MISCELLANEOUS	5

Description of Work Performed	Units
MISCELLANEOUS	4
MISCELLANEOUS CARPENTRY	4
MISCELLANEOUS ENTOMOLOGY	2
NO HEAT	20
REPAIR A/C	1
REPAIR BOILER	4
REPAIR DOMESTIC REEFER	6
REPAIR FAMILY HOUSING STOVE	5
REPAIR FURNACE	1
REPAIR ICE CREAM/ICE MAKER	1
REPAIR OTHER KITCHEN EQUIPMENT	1
REPAIR/REPLACE FAUCET	1
SERVICE MECHANICAL VENTILATION	2
UNSTOP/REPAIR COMMODE	2
UNSTOP/REPAIR DRAIN	4

Table 6-7: Estimated Annual Recurring Service (e.g.., Preventive Maintenance) Task Unit Detail

Description	Units
CHK/RPR LIGHT FIX/BALLAST	10
DELIVERY OF KEROSENE TO CAMP BULLIS.	
EXHAUST FANS, CENTRIFUGAL ROOF EXHAUSTERS	
FIRE BREAKS	
FIRE BREAKS	
GRADE AREA IN SUPPORT OF ITAM	
IMPROVED GROUNDS	
KITCHEN EQUIPMENT 57 UNITS	
KITCHEN EQUIPMENT (ICE MAKER, FREEZERS AND REFRIGERATORS)	
KITCHEN EQUIPMENT, 4 UNITS	
LPG PROPANE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
OTHER AREAS	
OTHER AREAS	
PREVENTIVE MAINTENANCE - WATER SOFTNER.	
READ LPS METERS AT CAMP BULLIS (80 UNITS).	
RECURRING MAINTENANCE OF REAL PROPERTY @ CAMP BULLIS	
REPAIR/HOOK-UP WATER FOUNTAIN	2
REPLACE MISSING OR FADED TRAFFIC SIGNS, POST WIDE/BULLIS	

Description	Units
TILT PAN FRYER	
TRAINING SHOP 101	
UNIMPROVED GROUNDS	
UNSTOP/REPAIR URINAL	6
WARM AIR FURNACE	
WATER MAINS/HYDRANTS	
ASSISTING CONTRACTOR SHOP 02I	
ASSISTING CONTRACTOR SHOP 02I	
CHK/RPR LIGHT FIX/BALLAST	1
ELEC/FIRE ALARM PREVENTIVE MAINTENANCE	

Description	Units
ELEC/FIRE ALARM PREVENTIVE MAINTENANCE	
ELECTRIC	1
ELECTRIC	2
ELECTRIC	1
ELECTRIC METER READING (OMA ONLY)	
FOR `OMA ' ELECTRICAL METER READING ONLY	
MAS # 004 WEEKLY P.M.I. GENSET (LPG) UNDER 200KW	
MAS # 005 & 022 WEEKLY P.M.I. GENSET (DIESEL) OVER 200KW.	
MAS # 005 & 022 WEEKLY P.M.I. GENSET (DIESEL) UNDER 200 KW	
MAS # 006 & 022 MONTHLY P.M.I. GENSET (DIESEL) UNDER 200 KW.	
MAS # 015 WEEKLY P.M.I. PUMP ENGINE - POST. B-4061	
MAS # 015 MONTHLY P.M.I. PUMP ENGINE - POST. B-4061	
MAS # 019 WEEKLY P.M.I. GENSET DIESEL UNDER 200WK	
MAS # 019 WEEKLY P.M.I. GENSET DIESEL UNDER 200WK	
MAS # 019 YEARLY P.M.I. GENSET DIESEL UNDER 200KW	
MAS # 019 MONTHLY P.M.I. GENSET DIESEL UNDER 200KW	
MAS # 021 & 022 ANNUAL P.M.I. GENSET (DIESEL) UNDER 200 KW.	
MAS #'S 003,017,018,019 WEEKLY P.M.I. GENSET DIESEL UNDER 200KW	
MAS #'S 003,017,018,019 WEEKLY P.M.I. GENSET DIESEL UNDER 200KW	
MAS #'S 003,017,018,019 YEARLY P.M.I. GENSET DIESEL UNDER 200KW	
MAS #'S 003,017,018,019 MONTHLY P.M.I. GENSET DIESEL UNDER 200KW	

Description	Units
MISCELLANEOUS	1
MISCELLANEOUS	4
MISCELLANEOUS	1
MISCELLANEOUS	1
MISCELLANEOUS ELECTRICAL WORK	9
MISCELLANEOUS ELECTRICAL WORK	10
MISCELLANEOUS ELECTRICAL WORK	10
MISCELLANEOUS ELECTRICAL WORK	9
MISCELLANEOUS ELECTRICAL WORK	2
MISCELLANEOUS ELECTRICAL WORK	1
MISCELLANEOUS ELECTRICAL WORK	6
MISCELLANEOUS ELECTRICAL WORK	1
MISCELLANEOUS ELECTRICAL WORK	9
MISCELLANEOUS ELECTRICAL WORK	7
MISCELLANEOUS ELECTRICAL WORK	7
MISCELLANEOUS ELECTRICAL WORK	6
MISCELLANEOUS ELECTRICAL WORK	9
MISCELLANEOUS ELECTRICAL WORK	28
MISCELLANEOUS ELECTRICAL WORK	1
MISCELLANEOUS ELECTRICAL WORK	14
MISCELLANEOUS ELECTRICAL WORK	7
MISCELLANEOUS ELECTRICAL WORK	1
MISCELLANEOUS ELECTRICAL WORK	30
MISCELLANEOUS ELECTRICAL WORK	28
NO HEAT	0
PERFORM PM TO FIRE ALARM SYSTEM (ELEC)	
PERFORM PM TO FIRE ALARM SYSTEM (ELEC)	
PERFORM PM TO FIRE ALARM SYSTEM (ELEC)	
PERFORM PM TO FIRE ALARM SYSTEM (ELEC)	
PERFORM PM TO INTERIOR ELEC SYSTEM	
PERFORM PM TO INTERIOR ELEC SYSTEM	
PREV MAINT ON OVERHEAD DISTRIBUTION-POST	
PREV MAINT ON STREET LIGHTSPOST	
PREV MAINT ON TRAFFIC LIGHTS	
PROVIDE INT ELECTRICAL MAINTENANCE	
PROVIDE MONTHLY SERVICE TO GENERATOR SERVICE	
PROVIDE MONTHLY SERVICE TO GENERATOR SERVICE	

Description	Units
PROVIDE MONTHLY SERVICE TO GENERATOR SERVICE.	1
PROVIDE MONTHLY SERVICE TO GENERATOR SERVICE.	
PROVIDE PREVENTIVE MAINTENANCE - STREET LIGHTS - POST.	1
PROVIDE PREVENTIVE MAINTENANCE - STREET LIGHTS - POST.	
PROVIDE PREVENTIVE MAINTENANCE - TRANSFORMER VAULTS - POST.	
REPAIR A/C	0
REPAIR A/C	1
RESET BREAKER, REPLACE FUSE	1
RPR/CHK ELECTRIC OUTLET/SWITCH	3
RPR/CHK ELECTRIC OUTLET/SWITCH	4
RPR/CHK ELECTRIC OUTLET/SWITCH	4
SERVICE A/C (100 TON & ABOVE)	2
SERVICE A/C (26-99 TON)	1
SERVICE BOILR (.75 - 3.5 MBTU)	1
SERVICE BOILR (.75 - 3.5 MBTU)	4
SERVICE MECHANICAL VENTILATION	4
TEST GROUND ROD SYSTEMS FOR PROPER RESISTANCE	
UNSTOP/REPAIR COMMODE	5
BUILDING - PEST MANAGEMENT	
BUILDING - PEST MANAGEMENT	
CONTROL ANTS IN BUILDINGS	
GROUNDS - PEST MANAGEMENT	
INSECT CONTROL	2
INSPECT & TREAT FOR ANTS (OPQ) FH AREA # 2	
INSPECT & TREAT FOR ANTS (OPQ) FH AREA # 3	
INSPECT & TREAT FOR ANTS (OPQ) FH AREA # 7	
INSPECT & TREAT FOR ANTS (POST)	
INSPECT & TREAT FOR ANTS (POST)	
INSPECT & TREAT FOR ANTS (WHERRY) FH AREA # 6	
PEST CONTROL ANTS GROUNDS	
PEST CONTROL FH AREA #6 INTERIOR BLDG ONLY	
PEST CONTROL FH AREA # 6 GROUNDS ONLY	
PEST CONTROL FH AREA # 6 GROUNDS ONLY	
PEST CONTROL FH AREA #1 GROUNDS ONLY	
PEST CONTROL FH AREA #1 GROUNDS ONLY	
PEST CONTROL FH AREA #2 GROUNDS ONLY	
PEST CONTROL FH AREA #2 INTERIOR BLDG ONLY	

Description	Units
PEST CONTROL FH AREA #3 GROUNDS ONLY	
PEST CONTROL FH AREA #4 GROUNDS ONLY	
PEST CONTROL FH AREA #4 INTERIOR BLDG ONLY	
PEST CONTROL FH AREA #4 INTERIOR BLDG ONLY	
PEST CONTROL FH AREA #7 GROUNDS ONLY	
PEST CONTROL FH AREA #7 GROUNDS ONLY	
PEST CONTROL FH AREA #7 INTERIOR BLDG ONLY	
PEST CONTROL FH AREA #9 INTERIOR BLDG ONLY	
PEST CONTROL MISC.	
PEST CONTROL MISC.	
PEST CONTROL MISC.	
PEST CONTROL ROACHES	
PEST CONTROL ROACHES	
PEST CONTROL RODENTS	
PEST CONTROL RODENTS	
SPRAY HERBICIDE AS NEEDED ON FSH	
SPRAY HERBICIDE AS NEEDED ON FSH	
ALTERATION CARPENTRY WORK	0
ALTERATION CARPENTRY WORK	8
ASSIST CONTRACTOR	1
ASSIST CONTRACTOR	1
ASSIST CONTRACTOR	7
B-2840 MINOR REPAIRS ON REAL PROPERTY & PROVIDE OJT TO R/U TROO	
B-2840 MINOR REPAIRS ON REAL PROPERTY & PROVIDE OJT TO R/U TROO	
B-2841 MINOR REPAIRS ON REAL PROPERTY & PROVIDE OJT TO R/U TROO	
B-2841 MINOR REPAIRS ON REAL PROPERTY & PROVIDE OJT TO R/U TROO	
BUILDING PREVENTIVE MAINTENANCE	1

Description		Units
BUILDING	PREVENTIVE MAINTENANCE	
BUILDING	PREVENTIVE MAINTENANCE	1
BUILDING	PREVENTIVE MAINTENANCE	

Description	Units
BUILDING PREVENTIVE MAINTENANCE	
BUILDING PREVENTIVE MAINTENANCE	
BUILDING PREVENTIVE MAINTENANCE	
BULB CRUSHING (100 TUBES)	3725
CHECK FOR GAS LEAK/GAS ORDER	1
CHECK WATER LEAK	0
CHECK WATER LEAK	1
CHECK WATER LEAK	4
CHECK WATER LEAK	0
CHECK WATER LEAK	36
CHECK WATER LEAK	11
CHECK WATER LEAK	68
CHECK WATER LEAK	0
CHECK WATER LEAK	2
CHECK WATER LEAK	136
CHECK WATER LEAK	12
CHECK WATER LEAK	2
CHECK WATER LEAK	0
CHECK/REPAIR FIRE ALARM	30
CHECK/REPAIR FIRE ALARM	8
CHK/RPR LIGHT FIX/BALLAST	6
CHK/RPR LIGHT FIX/BALLAST	23
CHK/RPR LIGHT FIX/BALLAST	3
CHK/RPR LIGHT FIX/BALLAST	6
CHK/RPR LIGHT FIX/BALLAST	28
CHK/RPR LIGHT FIX/BALLAST	21
CHK/RPR LIGHT FIX/BALLAST	1
CHK/RPR LIGHT FIX/BALLAST	14
CHK/RPR LIGHT FIX/BALLAST	5
CHK/RPR LIGHT FIX/BALLAST	1
CHK/RPR LIGHT FIX/BALLAST	1
CHK/RPR LIGHT FIX/BALLAST	37
CHK/RPR LIGHT FIX/BALLAST	0
CHK/RPR LIGHT FIX/BALLAST	3
CHK/RPR LIGHT FIX/BALLAST	1
CHK/RPR LIGHT FIX/BALLAST	2
CHK/RPR LIGHT FIX/BALLAST	14

Description	Units
CHK/RPR LIGHT FIX/BALLAST	44
CHK/RPR LIGHT FIX/BALLAST	26
CHK/RPR LIGHT FIX/BALLAST	1221
CHK/RPR LIGHT FIX/BALLAST	239
CHK/RPR LIGHT FIX/BALLAST	157
CHK/RPR LIGHT FIX/BALLAST	123
CHK/RPR LIGHT FIX/BALLAST	15
CHK/RPR LIGHT FIX/BALLAST	33
CHK/RPR LIGHT FIX/BALLAST	699
CHK/RPR LIGHT FIX/BALLAST	13
CHK/RPR LIGHT FIX/BALLAST	4370
CHK/RPR LIGHT FIX/BALLAST	562
CHK/RPR LIGHT FIX/BALLAST	279
CHK/RPR LIGHT FIX/BALLAST	46
CHK/RPR LIGHT FIX/BALLAST	748
CHK/RPR LIGHT FIX/BALLAST	41
CLG TILE 25-30 RPL	20
ELECTRIC	34
INSTALL CEILING, SUS - 100 SF	1
INSTALL CEILING, SUS - 100 SF	1
INSTALL CEILING, SUS - 100 SF	0
LOW WATER PRESSURE	0
LOW WATER PRESSURE	2
LOW WATER PRESSURE	1
LOW WATER PRESSURE	2
LOW WATER PRESSURE	0
MAINTENANCE OF ELECTRICAL SYS	0
MISCELLANEOUS CARPENTRY	0
MISCELLANEOUS CARPENTRY	32
MISCELLANEOUS CARPENTRY	3
MISCELLANEOUS CARPENTRY	1
MISCELLANEOUS CARPENTRY	2
MISCELLANEOUS ELECTRICAL WORK	1
MISCELLANEOUS ELECTRICAL WORK	1
MISCELLANEOUS ELECTRICAL WORK	1
MISCELLANEOUS ELECTRICAL WORK	227
MISCELLANEOUS ELECTRICAL WORK	74

Description	Units
MISCELLANEOUS ELECTRICAL WORK	20
MISCELLANEOUS ELECTRICAL WORK	3
MISCELLANEOUS EXTERIOR PAINT	1
MISCELLANEOUS EXTERIOR PAINT	0
NO HOT WATER	2
NO HOT WATER	1
NO HOT WATER	0
NO HOT WATER	2
NO HOT WATER	0
PACKING AND CRATING (1 CRATE)	30
PAINT DOOR	2
PAINT DOOR	1
PAINT DOOR	2
PAINT DOOR	4
PAINT RAILING - 10 LF	0
PAINT ROOM 10'X12', NO CEILING	1
PAINT WALL - 100 SF	1
PAINT WALL, TOUCH UP - 100 SF	0
PAINT WALL, TOUCH UP - 100 SF	0
PAINT WALL, TOUCH UP - 100 SF	1
PANIC HRDWR SINGLE DR RPR/RPL	1
PERFORM MAINT ON GOVT. FURN. DOMESTIC REFRIGERATORS. (OPQ)	
PERFORM MAINT ON GOVT. FURN. DOMESTIC REFRIGERATORS. (WHERRY	
PERFORM MAINT ON GOVT. FURN. STOVES. (OPQ)	
PERFORM MAINT ON GOVT. FURN. STOVES. (OPQ)	
PERFORM MAINT ON GOVT. FURN. STOVES. (WHERRY QTRS)	
PERFORM MINOR REPAIRS ON REAL PROPERTY & PROVIDE OJT TO R/U TR	002
PERFORM MINOR REPAIRS ON REAL PROPERTY & PROVIDE OJT TO R/U TR	200
PERFORM MINOR REPAIRS ON REAL PROPERTY & PROVIDE OJT TO R/U TR	002
PERFORM MINOR REPAIRS ON REAL PROPERTY & PROVIDE OJT TO R/U TR	200
PERFORM PM TO BUILDING	
PERFORM PM TO PLUMBING SYSTEM	
PERFORM PM TO PLUMBING SYSTEM	
PERFORM PM TO PLUMBING SYSTEM	
PLUMBING	2
PREVENTIVE MAINTENANCE	

Description	Units
PREVENTIVE MAINTENANCE - ADMIN FACILITIES - ZONE 1.	
PREVENTIVE MAINTENANCE - ADMIN FACILITIES - ZONE 1.	
PREVENTIVE MAINTENANCE - ADMIN FACILITIES - ZONE 2.	
PREVENTIVE MAINTENANCE - ADMIN FACILITIES - ZONE 3.	6
PREVENTIVE MAINTENANCE - ADMIN FACILITIES - ZONE 3.	
PREVENTIVE MAINTENANCE - ADMIN FACILITIES - ZONE 3.	
PREVENTIVE MAINTENANCE - ADMIN FACILITIES - ZONE 4.	
PREVENTIVE MAINTENANCE - ADMIN FACILITIES - ZONE 4.	1
PREVENTIVE MAINTENANCE - ADMIN FACILITIES - ZONE 4.	
PREVENTIVE MAINTENANCE - B O Q FACILITIES - ZONE 1.	1
PREVENTIVE MAINTENANCE - B O Q FACILITIES - ZONE 1.	
PREVENTIVE MAINTENANCE - B O Q FACILITIES - ZONE 1.	
PREVENTIVE MAINTENANCE - B O Q FACILITIES - ZONE 2.	7
PREVENTIVE MAINTENANCE - B O Q FACILITIES - ZONE 2.	
PREVENTIVE MAINTENANCE - B O Q FACILITIES - ZONE 2.	
PREVENTIVE MAINTENANCE - B O Q FACILITIES - ZONE 3.	6
PREVENTIVE MAINTENANCE - B O Q FACILITIES - ZONE 3.	2
PREVENTIVE MAINTENANCE - B O Q FACILITIES - ZONE 3.	
PREVENTIVE MAINTENANCE - B O Q FACILITIES - ZONE 3.	
PREVENTIVE MAINTENANCE - B O Q FACILITIES - ZONE 4.	
PREVENTIVE MAINTENANCE - B O Q FACILITIES - ZONE 4.	12
PREVENTIVE MAINTENANCE - B O Q FACILITIES - ZONE 4.	
PREVENTIVE MAINTENANCE - MAINTENANCE BUILDINGS ZONE 4	
PREVENTIVE MAINTENANCE - MAINTENANCE BUILDINGS ZONE 1	
PREVENTIVE MAINTENANCE - MAINTENANCE BUILDINGS ZONE 2	
PREVENTIVE MAINTENANCE - MAINTENANCE BUILDINGS ZONE 3	15
PREVENTIVE MAINTENANCE - MAINTENANCE BUILDINGS ZONE 3	
PREVENTIVE MAINTENANCE - MAINTENANCE BUILDINGS ZONE 3	1
PREVENTIVE MAINTENANCE - OTHER FACILITIES - ZONE 1.	
PREVENTIVE MAINTENANCE - OTHER FACILITIES - ZONE 1.	
PREVENTIVE MAINTENANCE - OTHER FACILITIES - ZONE 2.	83
PREVENTIVE MAINTENANCE - OTHER FACILITIES - ZONE 2.	
PREVENTIVE MAINTENANCE - OTHER FACILITIES - ZONE 2.	
PREVENTIVE MAINTENANCE - OTHER FACILITIES - ZONE 2.	0
PREVENTIVE MAINTENANCE - OTHER FACILITIES - ZONE 2.	
PREVENTIVE MAINTENANCE - OTHER FACILITIES - ZONE 3.	
PREVENTIVE MAINTENANCE - OTHER FACILITIES - ZONE 3.	

Description	Units
PREVENTIVE MAINTENANCE - OTHER FACILITIES - ZONE 4.	
PREVENTIVE MAINTENANCE - OTHER FACILITIES - ZONE 4.	
PREVENTIVE MAINTENANCE - STORAGE FACILITIES - ZONE 1.	
PREVENTIVE MAINTENANCE - STORAGE FACILITIES - ZONE 2.	29
PREVENTIVE MAINTENANCE - STORAGE FACILITIES - ZONE 2.	
PREVENTIVE MAINTENANCE - STORAGE FACILITIES - ZONE 2.	17
PREVENTIVE MAINTENANCE - STORAGE FACILITIES - ZONE 2.	
PREVENTIVE MAINTENANCE - STORAGE FACILITIES - ZONE 3.	12
PREVENTIVE MAINTENANCE - STORAGE FACILITIES - ZONE 3.	
PREVENTIVE MAINTENANCE - STORAGE FACILITIES - ZONE 4.	1
PREVENTIVE MAINTENANCE - STORAGE FACILITIES - ZONE 4.	
PREVENTIVE MAINTENANCE - TRAINING FACILITIES - ZONE 1.	
PREVENTIVE MAINTENANCE - TRAINING FACILITIES - ZONE 1.	
PREVENTIVE MAINTENANCE - TRAINING FACILITIES - ZONE 2.	1
PREVENTIVE MAINTENANCE - TRAINING FACILITIES - ZONE 2.	
PREVENTIVE MAINTENANCE - TRAINING FACILITIES - ZONE 2.	
PREVENTIVE MAINTENANCE - TRAINING FACILITIES - ZONE 3.	0
PREVENTIVE MAINTENANCE - TRAINING FACILITIES - ZONE 3.	
PREVENTIVE MAINTENANCE - TRAINING FACILITIES - ZONE 3.	0
PREVENTIVE MAINTENANCE - TRAINING FACILITIES - ZONE 3.	
PREVENTIVE MAINTENANCE - TRAINING FACILITIES - ZONE 4.	
PREVENTIVE MAINTENANCE - TRAINING FACILITIES - ZONE 4.	
PROVIDE DISPOSAL OF FLOURESCENT BULBS(BAMC REQUIREMENTS EXCLUDED	
PROVIDE PREVENTIVE MAINTENANCE TO B O Q FACILITIES ON POST	
REPAIR REPLACE PIPE	1
REPAIR REPLACE PIPE	2
REPAIR REPLACE PIPE	1
REPAIR REPLACE PIPE	2
REPAIR REPLACE PIPE	1
REPAIR REPLACE PIPE	1
REPAIR SINK	20
REPAIR SINK	14
REPAIR SINK	7
REPAIR SINK	7
REPAIR SINK	11
REPAIR SINK	37

Description	Units
REPAIR SINK	92
REPAIR SINK	20
REPAIR SINK	1
REPAIR SINK	2
REPAIR TRAFFIC LIGHTS	0
REPAIR V-BLINDS FOR FAMILY HOUSING	51
REPAIR V-BLINDS FOR FAMILY HOUSING	333
REPAIR V-BLINDS FOR FAMILY HOUSING	30
REPAIR V-BLINDS FOR FAMILY HOUSING	
REPAIR V-BLINDS FOR FAMILY HOUSING	118
REPAIR V-BLINDS FOR FAMILY HOUSING	17
REPAIR V-BLINDS FOR FAMILY HOUSING	110
REPAIR V-BLINDS FOR FAMILY HOUSING	
REPAIR/HOOK-UP WATER FOUNTAIN	2
REPAIR/HOOK-UP WATER FOUNTAIN	9
REPAIR/HOOK-UP WATER FOUNTAIN	76
REPAIR/HOOK-UP WATER FOUNTAIN	3
REPAIR/HOOK-UP WATER FOUNTAIN	1
REPAIR/HOOK-UP WATER FOUNTAIN	3
REPAIR/HOOK-UP WATER FOUNTAIN	0
REPAIR/HOOK-UP WATER FOUNTAIN	2
REPAIR/REPLACE FAUCET	9
REPAIR/REPLACE FAUCET	2
REPAIR/REPLACE FAUCET	37
REPAIR/REPLACE FAUCET	46
REPAIR/REPLACE FAUCET	44
REPAIR/REPLACE FAUCET	44
REPAIR/REPLACE FAUCET	19
REPAIR/REPLACE FAUCET	2
REPAIR/REPLACE FAUCET	4
REPAIR/REPLACE FAUCET	87
REPAIR/REPLACE FAUCET	1
REPAIR/REPLACE FAUCET	10
REPAIR/REPLACE FAUCET	8
REPAIR/REPLACE FAUCET	5
REPAIR/REPLACE SHOWER HEAD	1
REPAIR/REPLACE SHOWER HEAD	36

Description	Units
REPAIR/REPLACE SHOWER HEAD	2
REPAIR/REPLACE SHOWER HEAD	5
REPAIR/REPLACE SHOWER HEAD	24
REPAIR/REPLACE SHOWER HEAD	5
REPAIR/REPLACE SHOWER HEAD	4
REPAIR/REPLACE SUMP PUMP	2
REPAIR/REPLACE SUMP PUMP	2
REPAIR/REPLACE SUMP PUMP	1
REPAIR/REPLACE SUMP PUMP	1
REPAIR/REPLACE SUMP PUMP	0
REPAIR/REPLACE SUMP PUMP	21
REPAIR/REPLACE SUMP PUMP	2
REPAIR/REPLACE SUMP PUMP	2
REPL BASEBOARD - 100 LF	0
REPL BASEBOARD - 100 LF	190
REPL CEILING, SUS - 10 PANELS	1
REPL CEILING, SUS - 10 PANELS	1
REPL CEILING, SUS - 10 PANELS	1
REPL CEILING, SUS - 10 PANELS	20
REPL CEILING, SUS - 10 PANELS	30
REPL CEILING, SUS - 10 PANELS	21
REPL CEILING, SUS - 10 PANELS	7
REPL CEILING, SUS - 10 PANELS	0
REPL GLASS	1
REPL GLASS	1
REPL GLASS	0
REPL GLASS	3
REPL GLASS	1
REPLACE DOORLOCK/KEYS	2
REPLACE DOORLOCK/KEYS	2
REPLACE DOORLOCK/KEYS	0
REPR/REP/FAB JAMB HASP	1
REPR/REPL WINDOW/DOOR SCREEN	1
REPR/REPL WINDOW/DOOR SCREEN	20
REPR/REPL WINDOW/DOOR SCREEN	8
REPR/REPL WINDOW/DOOR SCREEN	10
REPR/REPL WINDOW/DOOR SCREEN	0

Description	Units
RESET BREAKER, REPLACE FUSE	0
RESET BREAKER, REPLACE FUSE	0
RESET BREAKER, REPLACE FUSE	68
RESET BREAKER, REPLACE FUSE	152
RESET BREAKER, REPLACE FUSE	7
RESET BREAKER, REPLACE FUSE	91
RESET BREAKER, REPLACE FUSE	14
RESET BREAKER, REPLACE FUSE	15
RESET BREAKER, REPLACE FUSE	1
RPL 4' X 8' WALLBOARD, 1 SHEET	1
RPL 4' X 8' WALLBOARD, 1 SHEET	14
RPL ASPHALT TILE - 10 TILES	0
RPL ASPHALT TILE - 10 TILES	30
RPL ASPHALT TILE - 10 TILES	32
RPR CEILING - PATCH HOLE	1
RPR CEILING, ACOUSTC - 10 TILE	4
RPR CEILING, ACOUSTC - 10 TILE	8
RPR CEILING, ACOUSTC - 10 TILE	10
RPR CEILING, ACOUSTC - 10 TILE	14
RPR CEILING, ACOUSTC - 10 TILE	21
RPR CEILING, ACOUSTC - 10 TILE	10
RPR CEILING, ACOUSTC - 10 TILE	10
RPR DOOR, METAL	1
RPR EXPOSE ELEC WIRES	0
RPR/CHK ELECTRIC OUTLET/SWITCH	1
RPR/CHK ELECTRIC OUTLET/SWITCH	4
RPR/CHK ELECTRIC OUTLET/SWITCH	40
RPR/CHK ELECTRIC OUTLET/SWITCH	32
RPR/CHK ELECTRIC OUTLET/SWITCH	22
RPR/CHK ELECTRIC OUTLET/SWITCH	3
RPR/CHK ELECTRIC OUTLET/SWITCH	16
RPR/CHK ELECTRIC OUTLET/SWITCH	37
RPR/CHK ELECTRIC OUTLET/SWITCH	5
RPR/CHK ELECTRIC OUTLET/SWITCH	40
RPR/CHK ELECTRIC OUTLET/SWITCH	3
RPR/CHK ELECTRIC OUTLET/SWITCH	4
RPR/REPL WATER HEATER	2

Description	Units
RPR/REPL WATER HEATER	2
RPR/REPL/FAB DOOR, WOOD	2
RPR/REPL/FAB DOOR, WOOD	1
RPR/REPL/FAB DOOR, WOOD	1
RPR/REPL/FAB DOOR, WOOD	23
RPR/REPL/FAB DOOR, WOOD	1
RPR/REPL/FAB DOOR, WOOD	6
RPR/REPL/FAB DOOR, WOOD	1
RPR/REPL/FAB DOOR, WOOD	75
RPR/REPL/FAB DOOR, WOOD	6
RPR/REPL/FAB DOOR, WOOD	1
RPR/REPL/FABRICATE WINDOW	2
RPR/REPL/FABRICATE WINDOW	1
RPR/RPL CEIL INSULATION-100 SF	1
RPR/RPL CEIL INSULATION-100 SF	1
RPR/RPL CEIL INSULATION-100 SF	0
RPR/RPL CEIL INSULATION-100 SF	2
RPR/RPL JS11D ALARM	0
RPR/RPL PIPE INSULATION-10 LF	2
RPR/RPL TILE, FLOOR - 10 TILES	0
RPR/RPL TILE, FLOOR - 10 TILES	20
RPR/RPL TILE, FLOOR - 10 TILES	60
RPR/RPL WALL INSULATION-100 SF	1
SERVICE GARBAGE DISPOSAL	1
UNSTOP SEWER CONNECTION	0
UNSTOP SEWER CONNECTION	2
UNSTOP SEWER CONNECTION	5
UNSTOP SEWER CONNECTION	1
UNSTOP SEWER CONNECTION	2
UNSTOP SEWER CONNECTION	1
UNSTOP/REPAIR COMMODE	2
UNSTOP/REPAIR COMMODE	6
UNSTOP/REPAIR COMMODE	8
UNSTOP/REPAIR COMMODE	7
UNSTOP/REPAIR COMMODE	1
UNSTOP/REPAIR COMMODE	1
UNSTOP/REPAIR COMMODE	2

Description	Units
UNSTOP/REPAIR COMMODE	1
UNSTOP/REPAIR COMMODE	41
UNSTOP/REPAIR COMMODE	17
UNSTOP/REPAIR COMMODE	1
UNSTOP/REPAIR COMMODE	1
UNSTOP/REPAIR COMMODE	1192
UNSTOP/REPAIR COMMODE	231
UNSTOP/REPAIR COMMODE	27
UNSTOP/REPAIR COMMODE	19
UNSTOP/REPAIR COMMODE	174
UNSTOP/REPAIR COMMODE	236
UNSTOP/REPAIR COMMODE	122
UNSTOP/REPAIR COMMODE	0
UNSTOP/REPAIR COMMODE	460
UNSTOP/REPAIR COMMODE	0
UNSTOP/REPAIR COMMODE	112
UNSTOP/REPAIR COMMODE	19
UNSTOP/REPAIR COMMODE	1
UNSTOP/REPAIR COMMODE	96
UNSTOP/REPAIR COMMODE	15
UNSTOP/REPAIR DRAIN	3
UNSTOP/REPAIR DRAIN	0
UNSTOP/REPAIR DRAIN	7
UNSTOP/REPAIR DRAIN	13
UNSTOP/REPAIR DRAIN	33
UNSTOP/REPAIR DRAIN	56
UNSTOP/REPAIR DRAIN	31
UNSTOP/REPAIR DRAIN	89
UNSTOP/REPAIR DRAIN	5
UNSTOP/REPAIR DRAIN	3
UNSTOP/REPAIR DRAIN	46
UNSTOP/REPAIR DRAIN	0
UNSTOP/REPAIR DRAIN	7
UNSTOP/REPAIR DRAIN	2
UNSTOP/REPAIR DRAIN	3
UNSTOP/REPAIR DRAIN	2
UNSTOP/REPAIR URINAL	1

Description	Units
UNSTOP/REPAIR URINAL	12
UNSTOP/REPAIR URINAL	1
UNSTOP/REPAIR URINAL	8
UNSTOP/REPAIR URINAL	6
UNSTOP/REPAIR URINAL	179
UNSTOP/REPAIR URINAL	54
UNSTOP/REPAIR URINAL	5
UNSTOP/REPAIR URINAL	2
UNSTOP/REPAIR URINAL	133
UNSTOP/REPAIR URINAL	3
UNSTOP/REPAIR URINAL	2
UNSTOP/REPAIR URINAL	63
UNSTOP/REPAIR URINAL	2
UNSTOP/REPAIR URINAL	4
UNSTOP/REPAIR URINAL	8
UNSTOP/REPAIR URINAL	4
UNSTOP/REPAIR URINAL	2
USE 0624	1
WALL, RPR CRACKS - 10 CRACKS	20
WALL, RPR CRACKS - 10 CRACKS	5
WALL, TAPE AND SPACKLE-100 SF	0
WALL, TAPE AND SPACKLE-100 SF	0
WINTERIZE/DEWINTERIZE PLUMBING	0
A/C SYSTEMS OPERATIONS AND SERVICE - AIR COMPRESSOR - BLDG 330.	
A/C SYSTEMS OPERATIONS AND SERVICE - COLD STORAGE PLANTS - POST.	
ACID FOR COOLING TOWERS	
ANNUAL PMI ON 63EA AIR COMPRESSORS MULTI BLDGS	
ANNUAL PMI ON 63EA AIR COMPRESSORS MULTI BLDGS	
CHECK FOR GAS LEAK/GAS ORDER	1
CHECK FOR GAS LEAK/GAS ORDER	1
CHECK FOR GAS LEAK/GAS ORDER	6
CHECK FOR GAS LEAK/GAS ORDER	6
CHECK FOR GAS LEAK/GAS ORDER	2
CHECK WATER LEAK	1
CHECK WATER LEAK	1
CHECK WATER LEAK	1

Description	Units
CHECK WATER LEAK	1
CHECK WATER LEAK	0
CHECK WATER LEAK	8
CHEMICALS FOR BOILERS	
CHEMICALS FOR BOILERS-COASTLINE	0
CHEMICALS FOR BOILERS-COASTLINE	
CHK/RPR LIGHT FIX/BALLAST	1
COOLING COILS REMOVE & INSTALL	1
COOLING COILS REMOVE & INSTALL	1
COOLING COILS REMOVE & INSTALL	10
COOLING COILS REMOVE & INSTALL	14
COOLING COILS REMOVE & INSTALL	1
COOLING TOWER MAINT < 500 TONS	0
COOLING TOWER MAINT < 500 TONS	2
COOLING TOWER MAINT < 500 TONS	2
COOLING TOWER MAINT < 500 TONS	2
COOLING TOWER MAINT >= 500 TON	10
COOLING TOWER MAINT >= 500 TON	0
COOLING TOWER MAINT >= 500 TON	0
COOLING TOWER MAINT >= 500 TON	2
DAILY OPERATION & SERVICE FOR CHILLERS 100+ TONS FOR POST	1
DAILY OPERATION & SERVICE FOR CHILLERS 100+ TONS FOR POST	
DAILY OPERATION & SERVICE FOR CHILLERS 100+ TONS FOR POST	
DAILY OPERATION & SERVICE FOR CHILLERS 25 TO 100 TONS FOR POST	1
DAILY OPERATION & SERVICE FOR CHILLERS 25 TO 100 TONS FOR POST	
DAILY OPERATION & SERVICE FOR CHILLERS 25 TO 100 TONS FOR POST	
DAILY OPERATIONS & SERVICE FOR CHILLERS 3 - 25 TONS FOR POST	
DEEP FREEZER - FOOD SERVICE	2
DRYER	0
FURNACE MAINTENANCE	1
FURNACE MAINTENANCE	12
FURNACE MAINTENANCE	3

Description	Units
FURNACE MAINTENANCE	4
FURNACE MAINTENANCE	3
FURNACE MAINTENANCE	13
FURNACE MAINTENANCE	3
HEATING COILS REMOVE & INSTALL	1
HEATING COILS REMOVE & INSTALL	5
HEATING COILS REMOVE & INSTALL	1
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	13
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	

Description	Units
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	0
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	16
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	

Description	Units
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	14
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	0
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	8
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	

Description	Units
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	6
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	10
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	16
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	3
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	2
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	

Description	Units
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	7
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	

Description	Units
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	4
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	15
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	

Description	Units
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	15
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	2
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	1
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	1
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	0
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	

Description	Units
MECHANICAL/HVAC PREVENTIVE MAINTENANCE	
MISCELLANEOUS	4
MISCELLANEOUS ELECTRICAL WORK	1
MONTHLY PMI ON 63EA CONTROL COMPRESSORS AT MULTI BLDGS	
NO GAS	2
NO HEAT	1
NO HEAT	1
NO HEAT	2
NO HEAT	2
NO HEAT	1
NO HEAT	2
NO HEAT	1
NO HEAT	2
NO HEAT	4
NO HEAT	20
NO HEAT	14
NO HEAT	0
NO HEAT	5
NO HEAT	8
NO HEAT	1
NO HEAT	5
NO HEAT	1
NO HEAT	8
NO HEAT	2
NO HEAT	63
NO HEAT	11
NO HEAT	1
NO HEAT	2
NO HEAT	4
NO HEAT	3
NO HEAT	1
NO HEAT	1
NO HEAT	1
NO HEAT	3
NO HEAT	4
NO HEAT	1
NO HEAT	1

Description	Units
NO HEAT	11
NO HEAT	13
NO HEAT	7
NO HEAT	4
NO HEAT	11
NO HEAT	1
NO HEAT	1
NO HEAT	18
NO HEAT	542
NO HEAT	2
NO HEAT	4
NO HOT WATER	4
NO HOT WATER	17
NO HOT WATER	1
NO HOT WATER	8
NO HOT WATER	8
NO HOT WATER	2
NO HOT WATER	51
NO HOT WATER	6
NO HOT WATER	3
OPERATION CHECK ON BOILERS	0
OPERATION CHECK ON BOILERS	
OPERATION CHECK ON BOILERS	
OPERATIONS OF EMCS CONTROLS.	
PERFORM PM TO HVAC SYSTEM	
PREVENTIVE MAINTENANCE - A/C UNITS 26 TP 100 - POST.	1
PREVENTIVE MAINTENANCE - A/C UNITS 26 TP 100 - POST.	
PREVENTIVE MAINTENANCE - A/C UNITS 26 TP 100 - POST.	

Description	Units
PREVENTIVE MAINTENANCE - A/C UNITS 3 TO 25 TONS - POST.	
PREVENTIVE MAINTENANCE - A/C UNITS 3 TO 25 TONS - POST.	
PREVENTIVE MAINTENANCE - A/H 26 TO 100 TONS - POST.	
PREVENTIVE MAINTENANCE - A/H 26 TO 100 TONS - POST.	
PREVENTIVE MAINTENANCE - A/H FILTERS - 26 TO 100+ TONS.	
PREVENTIVE MAINTENANCE - A/H FILTERS - 26 TO 100+ TONS.	
PREVENTIVE MAINTENANCE - A/H FILTERS 3 TO 25 TONS - POST.	1
PREVENTIVE MAINTENANCE - A/H FILTERS 3 TO 25 TONS - POST.	
PREVENTIVE MAINTENANCE - AIR COMPRESSORS.	
PREVENTIVE MAINTENANCE - AIR COMPRESSORS.	
PREVENTIVE MAINTENANCE - BOILER HWC - 1M BTU+	2
PREVENTIVE MAINTENANCE - BOILER HWC - 1M BTU+	
PREVENTIVE MAINTENANCE - BOILER HWC UNDER 1M BTU.	
PREVENTIVE MAINTENANCE - BOILER HWC UNDER 1M BTU.	2
PREVENTIVE MAINTENANCE - BOILER HWC UNDER 1M BTU.	
PREVENTIVE MAINTENANCE - BOILERS LPS.	
PREVENTIVE MAINTENANCE - CHILLERS 100 TONS	
PREVENTIVE MAINTENANCE - CHILLERS 100 TONS	1
PREVENTIVE MAINTENANCE - CHILLERS 100 TONS	
PREVENTIVE MAINTENANCE - COLD STORAGE PLANTS - POST.	
PREVENTIVE MAINTENANCE - COOLING TOWERS 100+ TONS - POST.	1
PREVENTIVE MAINTENANCE - COOLING TOWERS 100+ TONS - POST.	
PREVENTIVE MAINTENANCE - COOLING TOWERS 26 TO 100 TONS POST.	
PREVENTIVE MAINTENANCE - COOLING TOWERS 26 TO 100 TONS POST.	
PREVENTIVE MAINTENANCE - EXHAUST FANS AND HOODS - POST.	
PREVENTIVE MAINTENANCE - EXHAUST FANS AND HOODS - POST.	1
PREVENTIVE MAINTENANCE - EXHAUST FANS AND HOODS - POST.	
PREVENTIVE MAINTENANCE - ICE MAKERS - POST.	
PREVENTIVE MAINTENANCE - ICE MAKERS - POST.	
PREVENTIVE MAINTENANCE - MEDICAL A/H 26 TO 100 TONS.	4
PREVENTIVE MAINTENANCE - MEDICAL A/H 26 TO 100 TONS.	1
PREVENTIVE MAINTENANCE - MEDICAL A/H 26 TO 100 TONS.	
PREVENTIVE MAINTENANCE - REACH-IN FREEZERS - POST.	
PREVENTIVE MAINTENANCE - REACH-IN REFRIGERATORS - POST.	1
PREVENTIVE MAINTENANCE - REACH-IN REFRIGERATORS - POST.	
PREVENTIVE MAINTENANCE - WALK-IN FREEZER.	
PREVENTIVE MAINTENANCE - WALK-IN REFRIGERATOR - POST.	

Description	Units
PREVENTIVE MAINTENANCE - WARM AIR FURNACE - POST.	0
PREVENTIVE MAINTENANCE - WARM AIR FURNACE - POST.	
PREVENTIVE MAINTENANCE - WATER SOFTNER.	54
PREVENTIVE MAINTENANCE - WATER SOFTNER.	
PREVENTIVE MAINTENANCE - WATER SOFTNER.	10
PREVENTIVE MAINTENANCE - WATER SOFTNER.	
PREVENTIVE MAINTENANCE ON EMCS CONTROLS	
PROVIDE PM ON HVAC SYSTEM HA#1 STAFF POST QTRS	16
PROVIDE PM ON HVAC SYSTEM HA#1 STAFF POST QTRS	
PROVIDE PM ON HVAC SYSTEM HA#4 WHEATON,GRAHAM & DICKMAN QTRS	3
PROVIDE PM ON HVAC SYSTEM HA#4 WHEATON,GRAHAM & DICKMAN QTRS	
PROVIDE PM ON HVAC SYSTEMS AT HA# 8 WATKINS TERRACE	
PROVIDE PM ON HVAC SYSTEMS HA#6 HARRIS HEIGHTS	
PROVIDE PM ON HVAC SYSTEMS IN HA#2 INFANTRY POST QTRS	
PROVIDE PM ON HVAC SYSTEMS IN HA#7 PATCH AND CHAFFEE QTRS	
PUMPS, A/C & HEAT MAINTENANCE	5
PUMPS, A/C & HEAT MAINTENANCE	2
PUMPS, A/C & HEAT MAINTENANCE	7
PUMPS, A/C & HEAT MAINTENANCE	5
PUMPS, A/C & HEAT MAINTENANCE	22
PUMPS, A/C & HEAT MAINTENANCE	2
PUMPS, A/C & HEAT MAINTENANCE	1
PUMPS, A/C & HEAT MAINTENANCE	2
PUMPS, A/C & HEAT MAINTENANCE	2
PUMPS, A/C & HEAT MAINTENANCE	11
PUMPS, A/C & HEAT MAINTENANCE	18
PUMPS, A/C & HEAT MAINTENANCE	4
PUMPS, A/C & HEAT MAINTENANCE	8
PUMPS, A/C & HEAT MAINTENANCE	17
PUMPS, A/C & HEAT MAINTENANCE	5
PUMPS, A/C & HEAT MAINTENANCE	1
PUMPS, A/C & HEAT MAINTENANCE	2
RAD RELAG LINES	2
RAD VALV/TRP/LIN RPR	14
RAD/HTR RMV&CAP OFF	8

Description	Units
REPAIR A/C	1
REPAIR A/C	15
REPAIR A/C	29
REPAIR A/C	3
REPAIR A/C	13
REPAIR A/C	8
REPAIR A/C	12
REPAIR A/C	2
REPAIR A/C	12
REPAIR A/C	0
REPAIR A/C	2
REPAIR A/C	1
REPAIR A/C	5
REPAIR A/C	9
REPAIR A/C	4
REPAIR A/C	3
REPAIR A/C	7
REPAIR A/C	0
REPAIR A/C	4
REPAIR A/C	5
REPAIR A/C	1
REPAIR A/C	4
REPAIR A/C	1
REPAIR A/C	2
REPAIR A/C	2
REPAIR A/C	18
REPAIR A/C	1
REPAIR A/C	1
REPAIR A/C	1
REPAIR A/C	5
REPAIR A/C	1
REPAIR A/C	15
REPAIR A/C	1
REPAIR A/C	2

Description	Units
REPAIR A/C	27
REPAIR A/C	10
REPAIR A/C	3
REPAIR A/C	1
REPAIR A/C	2
REPAIR A/C	2
REPAIR A/C	6
REPAIR A/C	2
REPAIR A/C	6
REPAIR A/C	130
REPAIR A/C	15
REPAIR A/C	875
REPAIR A/C	2
REPAIR A/C	6
REPAIR A/C	1
REPAIR A/C	10
REPAIR A/C	4
REPAIR BOILER	0
REPAIR BOILER	2
REPAIR BOILER	1
REPAIR BOILER	1
REPAIR BOILER	2
REPAIR BOILER	2
REPAIR BOILER	2
REPAIR BOILER	1
REPAIR BOILER	1
REPAIR BOILER	2
REPAIR BOILER	10
REPAIR BOILER	1
REPAIR BOILER	12
REPAIR BOILER	2
REPAIR BOILER	2
REPAIR BOILER	1
REPAIR BOILER	1
REPAIR BOILER	8
REPAIR BOILER	23
REPAIR BOILER	1

Description	Units
REPAIR BOILER	5
REPAIR BOILER	21
REPAIR BOILER	4
REPAIR BOILER	218
REPAIR BOILER	1
REPAIR BOILER	1
REPAIR CHILL WATER PUMP	
REPAIR DOMESTIC REEFER	4
REPAIR FURNACE	2
REPAIR FURNACE	2
REPAIR FURNACE	6
REPAIR FURNACE	1
REPAIR FURNACE	9
REPAIR FURNACE	1
REPAIR FURNACE	1
REPAIR FURNACE	8
REPAIR FURNACE	7
REPAIR FURNACE	10
REPAIR FURNACE	4
REPAIR FURNACE	8
REPAIR FURNACE	6
REPAIR FURNACE	3
REPAIR FURNACE	4
REPAIR FURNACE	8
REPAIR FURNACE	4
REPAIR FURNACE	5
REPAIR FURNACE	58
REPAIR FURNACE	42
REPAIR FURNACE	27
REPAIR HIGH PRESSURE BOILER	1
REPAIR HIGH PRESSURE BOILER	18
REPAIR HIGH PRESSURE BOILER	4
REPAIR HOT WATER PUMP	
REPAIR ICE CREAM/ICE MAKER	1

Description	Units
REPAIR ICE CREAM/ICE MAKER	1
REPAIR ICE CREAM/ICE MAKER	63
REPAIR ICE CREAM/ICE MAKER	2
REPAIR ICE CREAM/ICE MAKER	3
REPAIR OTHER KITCHEN EQUIPMENT	1
REPAIR OTHER KITCHEN EQUIPMENT	1
REPAIR OTHER KITCHEN EQUIPMENT	2
REPAIR REACH-IN REEFER	6
REPAIR REACH-IN REEFER	5
REPAIR REPLACE PIPE	3
REPAIR REPLACE PIPE	1
REPAIR WALK-IN REEFER	3
REPAIR WATER SERVICE LINE	5
REPAIR/HOOK-UP WATER FOUNTAIN	17
REPAIR/REPLACE SUMP PUMP	1
REPLACE AIR FILTER	225
REPLACE AIR FILTER	324
REPLACE AIR FILTER	62
REPLACE AIR FILTER	25
REPLACE AIR FILTER	28
REPLACE AIR FILTER	30
REPLACE AIR FILTER	36
REPLACE AIR FILTER	12
REPLACE AIR FILTER	27
REPLACE AIR FILTER	6
REPLACE AIR FILTER	26
REPLACE AIR FILTER	60
REPLACE AIR FILTER	36
REPLACE AIR FILTER	21
REPLACE AIR FILTER	39
REPLACE AIR FILTER	3
REPLACE AIR FILTER	3
REPLACE AIR FILTER	22
REPLACE AIR FILTER	24
REPLACE AIR FILTER	42
REPLACE AIR FILTER	21
REPLACE AIR FILTER	58

Description	Units
REPLACE AIR FILTER	3
REPLACE AIR FILTER	3
REPLACE AIR FILTER	2
REPLACE AIR FILTER	6
REPLACE AIR FILTER	9
REPLACE AIR FILTER	3
REPLACE AIR FILTER	3
REPLACE AIR FILTER	41
REPLACE AIR FILTER	12
REPLACE AIR FILTER	9
REPLACE AIR FILTER	12
REPLACE AIR FILTER	32
REPLACE AIR FILTER	3
REPLACE AIR FILTER	15
REPLACE AIR FILTER	10
REPLACE AIR FILTER	12
REPLACE AIR FILTER	464
REPLACE AIR FILTER	7
REPLACE AIR FILTER	76
REPLACE AIR FILTER	117
REPLACE AIR FILTER	147
REPLACE AIR FILTER	18
REPLACE AIR FILTER	24
REPLACE AIR FILTER	24
REPLACE AIR FILTER	2
REPLACE AIR FILTER	301
REPLACE AIR FILTER	54
REPLACE AIR FILTER	51
REPLACE AIR FILTER	159
REPLACE AIR FILTER	12
REPLACE AIR FILTER	12
REPLACE AIR FILTER	8
REPLACE AIR FILTER	12

Description	Units
REPLACE AIR FILTER	16
REPLACE AIR FILTER	79
REPLACE AIR FILTER	93
REPLACE AIR FILTER	18
REPLACE AIR FILTER	3
REPLACE AIR FILTER	3
REPLACE AIR FILTER	24
REPLACE AIR FILTER	24
REPLACE AIR FILTER	60
REPLACE AIR FILTER	210
REPLACE AIR FILTER	174
REPLACE AIR FILTER	284
REPLACE AIR FILTER	16
REPLACE AIR FILTER	76
REPLACE AIR FILTER	16
REPLACE AIR FILTER	8
REPLACE AIR FILTER	24
REPLACE AIR FILTER	13
REPLACE AIR FILTER	244
REPLACE AIR FILTER	244
REPLACE AIR FILTER	16
REPLACE AIR FILTER	263
REPLACE AIR FILTER	16
REPLACE AIR FILTER	16
REPLACE AIR FILTER	244
REPLACE AIR FILTER	244
REPLACE AIR FILTER	76
REPLACE AIR FILTER	94
REPLACE AIR FILTER	357
REPLACE AIR FILTER	214
REPLACE AIR FILTER	197
REPLACE AIR FILTER	24
REPLACE AIR FILTER	16
REPLACE AIR FILTER	16
REPLACE AIR FILTER	16
REPLACE AIR FILTER	13
REPLACE AIR FILTER	16

Description	Units
REPLACE AIR FILTER	16
REPLACE AIR FILTER	16
REPLACE AIR FILTER	12
REPLACE AIR FILTER	12
REPLACE AIR FILTER	3
REPLACE AIR FILTER	135
REPLACE AIR FILTER	48
REPLACE AIR FILTER	104
REPLACE AIR FILTER	96
REPLACE AIR FILTER	80
REPLACE AIR FILTER	24
REPLACE AIR FILTER	472
REPLACE AIR FILTER	311
REPLACE AIR FILTER	279
REPLACE AIR FILTER	232
REPLACE AIR FILTER	361
REPLACE AIR FILTER	358
REPLACE AIR FILTER	10
REPLACE AIR FILTER	29
REPLACE AIR FILTER	35
REPLACE AIR FILTER	197
REPLACE AIR FILTER	269
REPLACE AIR FILTER	60
REPLACE AIR FILTER	97
REPLACE AIR FILTER	108
REPLACE AIR FILTER	16

Description	Units
REPLACE AIR FILTER	12
REPLACE AIR FILTER	48
REPLACE AIR FILTER	68
REPLACE AIR FILTER	141
REPLACE AIR FILTER	3
REPLACE AIR FILTER	30
REPLACE AIR FILTER	43
REPLACE AIR FILTER	72
REPLACE AIR FILTER	24
REPLACE AIR FILTER	126
REPLACE AIR FILTER	18
REPLACE AIR FILTER	48
REPLACE AIR FILTER	72
REPLACE AIR FILTER	32
REPLACE AIR FILTER	48
REPLACE AIR FILTER	60
REPLACE AIR FILTER	24
REPLACE AIR FILTER	42
REPLACE AIR FILTER	42
REPLACE AIR FILTER	6
REPLACE AIR FILTER	21
REPLACE AIR FILTER	102
REPLACE AIR FILTER	18
REPLACE AIR FILTER	24
REPLACE AIR FILTER	48
REPLACE AIR FILTER	36
REPLACE AIR FILTER	286
REPLACE AIR FILTER	224
REPLACE AIR FILTER	249
REPLACE AIR FILTER	204
REPLACE AIR FILTER	24
REPLACE AIR FILTER	30
REPLACE AIR FILTER	48
REPLACE AIR FILTER	86
REPLACE AIR FILTER	6
REPLACE AIR FILTER	32
REPLACE AIR FILTER	21

Description	Units
REPLACE AIR FILTER	36
REPLACE AIR FILTER	9
REPLACE AIR FILTER	239
REPLACE AIR FILTER	16
REPLACE AIR FILTER	26
REPLACE AIR FILTER	84
REPLACE AIR FILTER	48
REPLACE AIR FILTER	57
REPLACE AIR FILTER	24
REPLACE AIR FILTER	134
REPLACE AIR FILTER	195
REPLACE AIR FILTER	72
REPLACE AIR FILTER	39
REPLACE AIR FILTER	16
REPLACE AIR FILTER	75
REPLACE AIR FILTER	6
REPLACE AIR FILTER	12
REPLACE AIR FILTER	51
REPLACE AIR FILTER	189
REPLACE AIR FILTER	118
REPLACE AIR FILTER	126
REPLACE AIR FILTER	279
REPLACE AIR FILTER	1166
REPLACE AIR FILTER	84
REPLACE AIR FILTER	3
REPLACE AIR FILTER	48
REPLACE AIR FILTER	96
REPLACE AIR FILTER	29
REPLACE AIR FILTER	40
REPLACE AIR FILTER	24
REPLACE AIR FILTER	18
REPLACE AIR FILTER	14
REPLACE AIR FILTER	12
REPLACE AIR FILTER	12
REPLACE AIR FILTER	9
REPLACE AIR FILTER	241
REPLACE AIR FILTER	60

Description	Units
REPLACE AIR FILTER	46
REPLACE AIR FILTER	3
REPLACE AIR FILTER	52
REPLACE AIR FILTER	3
REPLACE AIR FILTER	36
REPLACE AIR FILTER	9
REPLACE AIR FILTER	3
REPLACE AIR FILTER	321
REPLACE AIR FILTER	224
REPLACE AIR FILTER	162
REPLACE AIR FILTER	3245
REPLACE AIR FILTER	1941
REPLACE AIR FILTER	63
REPLACE DOORLOCK/KEYS	2
REPLACE STEAM TRAP	1
REPLACE STEAM TRAP	2
REPR DISHWASHR, CNVYR, PREWASH	3
REPR TOASTER, MIXER, BLENDER	2
REPR/REGROUND STEAM LINE	2
REPR/REGROUND STEAM LINE	0
REPR/REGROUND STEAM LINE	8
RESET A/C CONTROLS	1
RESET A/C CONTROLS	7
RESET A/C CONTROLS	2
RESET A/C CONTROLS	5
RESET A/C CONTROLS	2
RESET A/C CONTROLS	3
RESET A/C CONTROLS	1
RPR TEMP CONTROL SYSTEM	1
RPR TEMP CONTROL SYSTEM	8
RPR TEMP CONTROL SYSTEM	0
RPR TEMP CONTROL SYSTEM	1
RPR TEMP CONTROL SYSTEM	0
RPR TEMP CONTROL SYSTEM	1
RPR TEMP CONTROL SYSTEM	21
RPR TEMP CONTROL SYSTEM	8
RPR TEMP CONTROL SYSTEM	4

Description	Units
RPR TEMP CONTROL SYSTEM	4
RPR TEMP CONTROL SYSTEM	0
RPR TEMP CONTROL SYSTEM	0
RPR TEMP CONTROL SYSTEM	10
RPR TEMP CONTROL SYSTEM	1
RPR TEMP CONTROL SYSTEM	5
RPR TEMP CONTROL SYSTEM	263
RPR TEMP CONTROL SYSTEM	12
RPR TEMP CONTROL SYSTEM	21
RPR TEMP CONTROL SYSTEM	1
RPR TEMP CONTROL SYSTEM	9
RPR TEMP CONTROL SYSTEM	0
RPR TEMP CONTROL SYSTEM	0
RPR TEMP CONTROL SYSTEM	26
RPR TEMP CONTROL SYSTEM	1
RPR TEMP CONTROL SYSTEM	1
RPR TEMP CONTROL SYSTEM	2
RPR TEMP CONTROL SYSTEM	1
RPR TEMP CONTROL SYSTEM	4
RPR TEMP CONTROL SYSTEM	1
RPR TEMP CONTROL SYSTEM	0
RPR TEMP CONTROL SYSTEM	47
RPR TEMP CONTROL SYSTEM	4
RPR TEMP CONTROL SYSTEM	15
RPR TEMP CONTROL SYSTEM	1
RPR TEMP CONTROL SYSTEM	5
RPR TEMP CONTROL SYSTEM	9
RPR/CHK ELECTRIC OUTLET/SWITCH	1
RPR/RPL GAS REGULATOR	5
RPR/RPL GAS REGULATOR	1
RPR/RPL GAS REGULATOR	3
RPR/SERVICE AIR COMPRESSOR	2
RPR/SERVICE AIR COMPRESSOR	15
RPR/SERVICE AIR COMPRESSOR	8

Description	Units
RPR/SERVICE AIR COMPRESSOR	1
RPR/SERVICE AIR COMPRESSOR	4
RPR/SERVICE AIR COMPRESSOR	0
RPR/SERVICE AIR COMPRESSOR	1
RPR/SERVICE AIR COMPRESSOR	1
RPR/SERVICE AIR COMPRESSOR	4
RPR/SERVICE AIR COMPRESSOR	1
RPR/SERVICE AIR COMPRESSOR	9
RPR/SERVICE AIR COMPRESSOR	1
RPR/SERVICE AIR COMPRESSOR	2
RPR/SERVICE AIR COMPRESSOR	4
RPR/SERVICE AIR COMPRESSOR	20
RPR/SERVICE VACCUUM PUMP	8
RPR/SRVC MEDICAL GAS DIST SYST	12
SERVICE A/C (0-5 TON)	2
SERVICE A/C (0-5 TON)	1
SERVICE A/C (0-5 TON)	63
SERVICE A/C (0-5 TON)	1
SERVICE A/C (0-5 TON)	2
SERVICE A/C (0-5 TON)	18
SERVICE A/C (0-5 TON)	18
SERVICE A/C (0-5 TON)	1
SERVICE A/C (0-5 TON)	1
SERVICE A/C (0-5 TON)	0
SERVICE A/C (0-5 TON)	6
SERVICE A/C (0-5 TON)	1
SERVICE A/C (0-5 TON)	1
SERVICE A/C (0-5 TON)	4
SERVICE A/C (0-5 TON)	0
SERVICE A/C (0-5 TON)	4
SERVICE A/C (0-5 TON)	12
SERVICE A/C (0-5 TON)	304
SERVICE A/C (0-5 TON)	9
SERVICE A/C (0-5 TON)	1
SERVICE A/C (0-5 TON)	2
SERVICE A/C (0-5 TON)	1
SERVICE A/C (100 TON & ABOVE)	10

Description	Units
SERVICE A/C (100 TON & ABOVE)	3
SERVICE A/C (100 TON & ABOVE)	3
SERVICE A/C (100 TON & ABOVE)	29
SERVICE A/C (100 TON & ABOVE)	4
SERVICE A/C (100 TON & ABOVE)	4
SERVICE A/C (100 TON & ABOVE)	4
SERVICE A/C (100 TON & ABOVE)	9
SERVICE A/C (100 TON & ABOVE)	15
SERVICE A/C (100 TON & ABOVE)	1
SERVICE A/C (100 TON & ABOVE)	1
SERVICE A/C (100 TON & ABOVE)	1
SERVICE A/C (100 TON & ABOVE)	2
SERVICE A/C (100 TON & ABOVE)	8
SERVICE A/C (100 TON & ABOVE)	16
SERVICE A/C (100 TON & ABOVE)	9
SERVICE A/C (100 TON & ABOVE)	1
SERVICE A/C (100 TON & ABOVE)	1
SERVICE A/C (100 TON & ABOVE)	3
SERVICE A/C (100 TON & ABOVE)	32
SERVICE A/C (100 TON & ABOVE)	1
SERVICE A/C (100 TON & ABOVE)	59
SERVICE A/C (100 TON & ABOVE)	3
SERVICE A/C (100 TON & ABOVE)	59
SERVICE A/C (100 TON & ABOVE)	12
SERVICE A/C (100 TON & ABOVE)	7
SERVICE A/C (100 TON & ABOVE)	1
SERVICE A/C (100 TON & ABOVE)	0
SERVICE A/C (100 TON & ABOVE)	74
SERVICE A/C (100 TON & ABOVE)	12
SERVICE A/C (100 TON & ABOVE)	1760
SERVICE A/C (100 TON & ABOVE)	2
SERVICE A/C (100 TON & ABOVE)	2
SERVICE A/C (100 TON & ABOVE)	10
SERVICE A/C (26-99 TON)	6
SERVICE A/C (26-99 TON)	5
SERVICE A/C (26-99 TON)	2
SERVICE A/C (26-99 TON)	8

Description	Units
SERVICE A/C (26-99 TON)	5
SERVICE A/C (26-99 TON)	8
SERVICE A/C (26-99 TON)	9
SERVICE A/C (26-99 TON)	1
SERVICE A/C (26-99 TON)	9
SERVICE A/C (26-99 TON)	4
SERVICE A/C (26-99 TON)	2
SERVICE A/C (26-99 TON)	2
SERVICE A/C (26-99 TON)	1
SERVICE A/C (26-99 TON)	1
SERVICE A/C (26-99 TON)	2
SERVICE A/C (26-99 TON)	1
SERVICE A/C (26-99 TON)	1
SERVICE A/C (26-99 TON)	8
SERVICE A/C (26-99 TON)	8
SERVICE A/C (26-99 TON)	15
SERVICE A/C (26-99 TON)	2
SERVICE A/C (26-99 TON)	1
SERVICE A/C (26-99 TON)	5
SERVICE A/C (26-99 TON)	2
SERVICE A/C (26-99 TON)	46
SERVICE A/C (26-99 TON)	0
SERVICE A/C (26-99 TON)	0
SERVICE A/C (26-99 TON)	1
SERVICE A/C (26-99 TON)	1
SERVICE A/C (26-99 TON)	2
SERVICE A/C (26-99 TON)	5
SERVICE A/C (26-99 TON)	1
SERVICE A/C (26-99 TON)	4
SERVICE A/C (26-99 TON)	8
SERVICE A/C (26-99 TON)	28
SERVICE A/C (26-99 TON)	18
SERVICE A/C (26-99 TON)	1928
SERVICE A/C (26-99 TON)	10
SERVICE A/C (26-99 TON)	2
SERVICE A/C (26-99 TON)	3
SERVICE A/C (6-25 TON)	3

Description	Units
SERVICE A/C (6-25 TON)	1
SERVICE A/C (6-25 TON)	1
SERVICE A/C (6-25 TON)	3
SERVICE A/C (6-25 TON)	1
SERVICE A/C (6-25 TON)	30
SERVICE A/C (6-25 TON)	2
SERVICE A/C (6-25 TON)	4
SERVICE A/C (6-25 TON)	2
SERVICE A/C (6-25 TON)	1
SERVICE A/C (6-25 TON)	2
SERVICE A/C (6-25 TON)	1
SERVICE A/C (6-25 TON)	5
SERVICE A/C (6-25 TON)	1
SERVICE A/C (6-25 TON)	34
SERVICE A/C (6-25 TON)	0
SERVICE A/C (6-25 TON)	3
SERVICE A/C (WINDOW UNIT)	2
SERVICE A/C (WINDOW UNIT)	1
SERVICE A/C (WINDOW UNIT)	1
SERVICE A/C (WINDOW UNIT)	0
SERVICE A/C (WINDOW UNIT)	11
SERVICE BOILER (OVER 3.5 MBTU)	1
SERVICE BOILER (OVER 3.5 MBTU)	1
SERVICE BOILER (OVER 3.5 MBTU)	1
SERVICE BOILER (OVER 3.5 MBTU)	3
SERVICE BOILER (OVER 3.5 MBTU)	15
SERVICE BOILER (OVER 3.5 MBTU)	5
SERVICE BOILER (OVER 3.5 MBTU)	8
SERVICE BOILER (OVER 3.5 MBTU)	28
SERVICE BOILER (OVER 3.5 MBTU)	2
SERVICE BOILER (OVER 3.5 MBTU)	1

Description	Units
SERVICE BOILER (OVER 3.5 MBTU)	4
SERVICE BOILER (OVER 3.5 MBTU)	10
SERVICE BOILER (OVER 3.5 MBTU)	13
SERVICE BOILER (OVER 3.5 MBTU)	559
SERVICE BOILR (.75 - 3.5 MBTU)	22
SERVICE BOILR (.75 - 3.5 MBTU)	23
SERVICE BOILR (.75 - 3.5 MBTU)	28
SERVICE BOILR (.75 - 3.5 MBTU)	8
SERVICE BOILR (.75 - 3.5 MBTU)	17
SERVICE BOILR (.75 - 3.5 MBTU)	20
SERVICE BOILR (.75 - 3.5 MBTU)	26
SERVICE BOILR (.75 - 3.5 MBTU)	20
SERVICE BOILR (.75 - 3.5 MBTU)	2
SERVICE BOILR (.75 - 3.5 MBTU)	11
SERVICE BOILR (.75 - 3.5 MBTU)	1
SERVICE BOILR (.75 - 3.5 MBTU)	1
SERVICE BOILR (.75 - 3.5 MBTU)	1
SERVICE BOILR (.75 - 3.5 MBTU)	3
SERVICE BOILR (.75 - 3.5 MBTU)	2
SERVICE BOILR (.75 - 3.5 MBTU)	1
SERVICE BOILR (.75 - 3.5 MBTU)	2
SERVICE BOILR (.75 - 3.5 MBTU)	1
SERVICE BOILR (.75 - 3.5 MBTU)	3
SERVICE BOILR (.75 - 3.5 MBTU)	3
SERVICE BOILR (.75 - 3.5 MBTU)	2
SERVICE BOILR (.75 - 3.5 MBTU)	2
SERVICE BOILR (.75 - 3.5 MBTU)	1
SERVICE BOILR (.75 - 3.5 MBTU)	47
SERVICE BOILR (.75 - 3.5 MBTU)	1673
SERVICE BOILR (.75 - 3.5 MBTU)	1
SERVICE BOILR (UNDER 750 KBTU)	1
SERVICE BOILR (UNDER 750 KBTU)	1
SERVICE BOILR (UNDER 750 KBTU)	1
SERVICE BOILR (UNDER 750 KBTU)	8
SERVICE BOILR (UNDER 750 KBTU)	3
SERVICE BOILR (UNDER 750 KBTU)	2
SERVICE BOILR (UNDER 750 KBTU)	2

Description	Units
SERVICE BOILR (UNDER 750 KBTU)	2
SERVICE BOILR (UNDER 750 KBTU)	1
SERVICE BOILR (UNDER 750 KBTU)	1
SERVICE BOILR (UNDER 750 KBTU)	1
SERVICE BOILR (UNDER 750 KBTU)	1
SERVICE BOILR (UNDER 750 KBTU)	1
SERVICE BOILR (UNDER 750 KBTU)	3
SERVICE BOILR (UNDER 750 KBTU)	1
SERVICE BOILR (UNDER 750 KBTU)	1
SERVICE BOILR (UNDER 750 KBTU)	2
SERVICE BOILR (UNDER 750 KBTU)	4
SERVICE BOILR (UNDER 750 KBTU)	1
SERVICE BOILR (UNDER 750 KBTU)	55
SERVICE BOILR (UNDER 750 KBTU)	16
SERVICE BOILR (UNDER 750 KBTU)	1243
SERVICE BOILR (UNDER 750 KBTU)	1
SERVICE MECHANICAL VENTILATION	1
SERVICE MECHANICAL VENTILATION	3
SERVICE MECHANICAL VENTILATION	9
SERVICE MECHANICAL VENTILATION	6
SERVICE MECHANICAL VENTILATION	11
SERVICE MECHANICAL VENTILATION	1
SERVICE MECHANICAL VENTILATION	1
SERVICE MECHANICAL VENTILATION	5
SERVICE MECHANICAL VENTILATION	2
SERVICE MECHANICAL VENTILATION	1
SERVICE MECHANICAL VENTILATION	3
SERVICE MECHANICAL VENTILATION	0
SERVICE MECHANICAL VENTILATION	27
SERVICE MECHANICAL VENTILATION	4
SERVICE MECHANICAL VENTILATION	28
SERVICE MECHANICAL VENTILATION	130
SERVICE MECHANICAL VENTILATION	12
SERVICE MECHANICAL VENTILATION	36
SERVICE MECHANICAL VENTILATION	14
SERVICE MECHANICAL VENTILATION	3
SERVICE MECHANICAL VENTILATION	4

Description	Units
SERVICE MECHANICAL VENTILATION	6
SERVICE MECHANICAL VENTILATION	11
SERVICE MECHANICAL VENTILATION	2
SERVICE MECHANICAL VENTILATION	7
SERVICE MECHANICAL VENTILATION	2
SERVICE MECHANICAL VENTILATION	41
SERVICE MECHANICAL VENTILATION	1
SERVICE MECHANICAL VENTILATION	1
SERVICE MECHANICAL VENTILATION	19
SERVICE MECHANICAL VENTILATION	8
SERVICE MECHANICAL VENTILATION	1
SERVICE MECHANICAL VENTILATION	1
SERVICE MECHANICAL VENTILATION	3
SERVICE MECHANICAL VENTILATION	29
SERVICE MECHANICAL VENTILATION	33
SERVICE MECHANICAL VENTILATION	17
SERVICE MECHANICAL VENTILATION	19
SERVICE MECHANICAL VENTILATION	47
SERVICE MECHANICAL VENTILATION	32
SERVICE MECHANICAL VENTILATION	9
SERVICE MECHANICAL VENTILATION	8
SERVICE MECHANICAL VENTILATION	1
SERVICE MECHANICAL VENTILATION	2
SERVICE MECHANICAL VENTILATION	85
SERVICE MECHANICAL VENTILATION	0
SERVICE MECHANICAL VENTILATION	10
SERVICE MECHANICAL VENTILATION	0
SERVICE MECHANICAL VENTILATION	2
START-UP AND SECURE - BOILER HWC - 1M BTU+	
START-UP AND SECURE - BOILER HWC - 1M BTU+	
START-UP AND SECURE - BOILER HWC UNDER 1M BTU.	
START-UP AND SECURE - BOILERS LPS.	
START-UP AND SECURE - CHILLER	
UNSTOP/REPAIR DRAIN	1
UNSTOP/REPAIR DRAIN	8
WASHER	0
WEEK/MONTH OPERATION & SERVICE 25 100 TONS FOR POST	

Description	Units			
WEEK/MONTH OPERATIONS & SERVICE 100+ TONS FOR POST				
WEEK/MONTH OPERATIONS & SERVICE FOR CHILLERS 3 - 25 TONS.				
APPLY SEAL COAT ON ROADS				
ASSIST PLUMBING SHOP: REPAIR FIRE HYDRANTS				
ASSIST PLUMBING SHOP: REPAIR SANITARY SEWERS				
ASSIST PLUMBING SHOP: REPAIRS TO WATER PIPES				
ASSIST PLUMBING SHOP: REPAIRS TO WATER PIPES				
CHECK FOR GAS LEAK/GAS ORDER				
GRADE AND CLEAR DRAINAGE DITCHES	2			
GRADE AND CLEAR DRAINAGE DITCHES				
GROUNDS MAINTENANCE HA #1-#8				
HA-2 GRNDS MAINT, COMMON AREAS, RE-SOD, REMOVE LIMBS, NOT MC	WING			
LAWNMOWER: ISSUE				
LAWNMOWER: ISSUE				
LAWNMOWERS: MAINTENANCE				
LAWNMOWERS: MAINTENANCE				
MISCELLANEOUS CARPENTRY				
MISCELLANEOUS ROADS & GROUNDS				
PICK UP LEAVES POST WORK ONLY.				
PROVIDE MAINTENANCE FOR GROUNDS - DIRT WORK - POST.				
PROVIDE MAINTENANCE FOR GROUNDS - DIRT WORK - POST.				
PROVIDE MAINTENANCE FOR GROUNDS - GRASS TRIMMING - POST.				
PROVIDE MAINTENANCE FOR GROUNDS - HEDGE TRIMMING - POST.				
PROVIDE MAINTENANCE FOR GROUNDS - HEDGE TRIMMING - POST.				
PROVIDE MAINTENANCE FOR GROUNDS - LIMB PICK-UP - POST.				
PROVIDE MAINTENANCE FOR GROUNDS - TREE TIMMING - POST.				
PROVIDE MAINTENANCE FOR GROUNDS - TREE TIMMING - POST.				
PROVIDE MAINTENANCE FOR IMPROVED GROUNDS - MOWING - POST.				
PROVIDE MAINTENANCE FOR IMPROVED GROUNDS - MOWING - POST.				
PROVIDE MAINTENANCE FOR SEMI-IMPROVED GROUNDS - MOWING - POST.				
PROVIDE MAINTENANCE FOR SEMI-IMPROVED GROUNDS - MOWING - POST.				
REPAIR ASPHALT - 1 SY				
REPAIR ASPHALT - 1 SY				
REPAIR DRAINAGE SYSTEM				
REPAIR GROUND COVER				

Description			
REPAIR ROADS: POT HOLES			
REPAIR ROADS: SHOULDER WORK			
REPAIR WATER SERVICE LINE			
REPAIR/INSTALL SIGN			
REPAIR/INSTALL SIGN			
REPAIR/INSTALL SIGN			
REPLACE MISSING OR FADED TRAFFIC SIGNS, POST WIDE.			
REPLACE MISSING OR FADED TRAFFIC SIGNS, POST WIDE.			
SHRUB, LIMB WORK - 10 SHRUBS	1		
STAFF POST-6, CUT AND TRIM GRASS, ANNUAL WORK ORDER.			
STAFF POST-6, CUT AND TRIM GRASS, ANNUAL WORK ORDER.			
STREET SWEEPING BLDG 16			
STREET SWEEPING POST WORK ONLY			
TREE TRIMMING AND REMOVAL @ FSH			
UNSTOP SEWER CONNECTION			
UNSTOP SEWER MAIN			
BULB CRUSHING (100 TUBES)			
FAB/INSTL NO PARKING SIGN - POLE IN PLACE			
FABRICATE MISSING OR FADED TRAFFIC SIGNS, POST WIDE.			
REPAIR A/C			
REPAIR A/C	1		
REPAIR/INSTALL SIGN	1		
WELDING ON ENGR. UNIQUE VEHICLES			
WELDING ON FIRE DEPARTMENT VEHICLES			

C-7.4.7. Technical Exhibit 7 — Performance Summary of Quality Control Standards.

The services listed in this Performance Summary represent those key services for which at least one type of standard has been identified as necessary for satisfactory performance and shall be included in the Service Provider's QCP. Tasks called for in the Description of Services which have no predefined standard are not included. The absence of comprehensive Government standards does not absolve the Service Provider of the overall responsibility to generate high quality products and services according to normal business practices and industry standards, nor does this condition detract from Government enforceability nor limit the rights or remedies of the Government under all provisions of the contract.

Quality Control Plan (QCP) services will be monitored by the Service Provider in accordance with the approved QCP submitted by the Service Provider. The surveillance method used by the Service Provider to meet the Government performance standard shall be determined by the Service Provider and documented in the QCP. Acceptable surveillance methods include:

- Random sampling. This is usually the most appropriate method for recurring tasks. With random sampling, services are sampled using a statistically based sampling procedure in which each service output in a lot has an equal chance of being selected to determine if the level of performance is acceptable. Random sampling works best when the number of instances of the services being performed is very large and a statistically valid sample can be obtained.
- 100% inspection of the output. This is usually only the most appropriate method for infrequent tasks or tasks with stringent performance requirements, e.g., where safety or health is a concern. With this method, performance is inspected/evaluated at each occurrence. One hundred percent inspection is too expensive to be used in most cases.
- Periodic inspection of the processes or output. This method, sometimes called "planned sampling," consists of the evaluation of tasks selected on other than a 100 percent or random basis. It may be appropriate for tasks that occur infrequently, and where 100 percent inspection is neither required nor practicable. A predetermined plan for inspecting part of the work is established using subjective judgment and analysis of agency resources to decide what work to inspect and how frequently to inspect it.
- <u>Customer Surveys and validated customer complaints.</u> Although usually not a primary method, this is a valuable supplement to more systematic methods. In certain situations where customers can be relied upon to complain consistently when the quality of performance is poor, customer surveys and customer complaints may be a primary surveillance method, and customer satisfaction an appropriate performance standard. In all cases, complaints shall be documented, preferably on a standard form.

PRD	SERVICE PERFORMED	PERFORMANCE	MAX ERROR
PARA		STANDARD	RATE
C-7.3.1.1.	The Service Provider shall perform AFH between- occupancy maintenance (BOM) services	Between-Occupancy Maintenance completed within 2 duty days (excluding NISH required days, 9 days max), from receipt of quarters from housing management office	5%
			Lot = Monthly Number of AFH BOMs Completed
C-7.3.8.4.1.	The Service Provider shall maintain gravel roads, tank trails, and fire breaks, combat assault airfields, and other unpaved surface areas	Grade existing fire breaks bi-annually	10%
			Lot = Yearly Miles of Bladed Fire Breaks
program services. MEDCOM by estr	1 1	Aerial validation plan prepared and submitted to	0%
	MEDCOM by established suspense date (no more than two work days beyond established suspense date and one resubmission per report for error corrections)	Lot = Number of Annual Aerial Validation Plans Prepared and Submitted	
C-7.3.9.	The Service Provider shall provide pest management program services.	Pesticide usage report prepared and submitted to Government by established suspense date (no more than two work days beyond established suspense date and one resubmission per report for error corrections)	0%
			Lot = Number of Annual Pesticide Usage Reports Prepared and Submitted
C-7.3.16.1.	The Service Provider shall perform PP-UPH BOM services.	Between-Occupancy Maintenance completed within 2 duty days (excluding NISH required days, 9 days max), from receipt of quarters from housing management office	5%
			Lot = Monthly Number of PP-UPH BOMs Completed